

# Pharmacy Workplace Survey 2022 vs. 2023\*

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**June 2023**  
**New York State Board of Pharmacy**



\*The data collected and presented from the surveys are for discussion purposes only and do not reflect the views of the State Education Department, all New York State licensees or any professional organizations

# Respondents 2022 vs. 2023\*

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## 2022

Number of Respondents: 2,147

Number of actively working respondents  
located in New York State: 1,950

## 2023

Number of respondents: 2,749

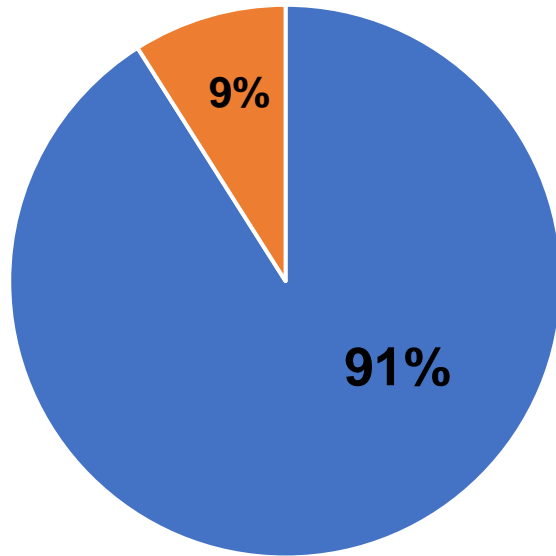
Number of actively working respondents  
located in New York State: 2,404

\*NYS licensed and currently registered pharmacists with an email address on file with the State Education Department were offered the opportunity to complete this voluntary survey. 2023 survey respondents were not required to have completed the 2022 survey.

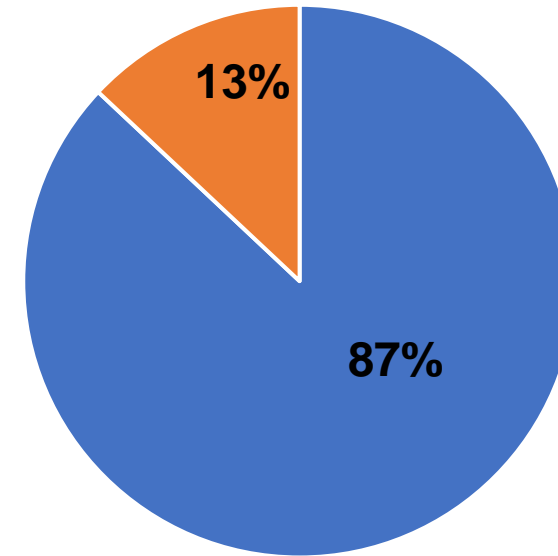
I am actively working in New York State as a  
registered pharmacist.

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**2022**



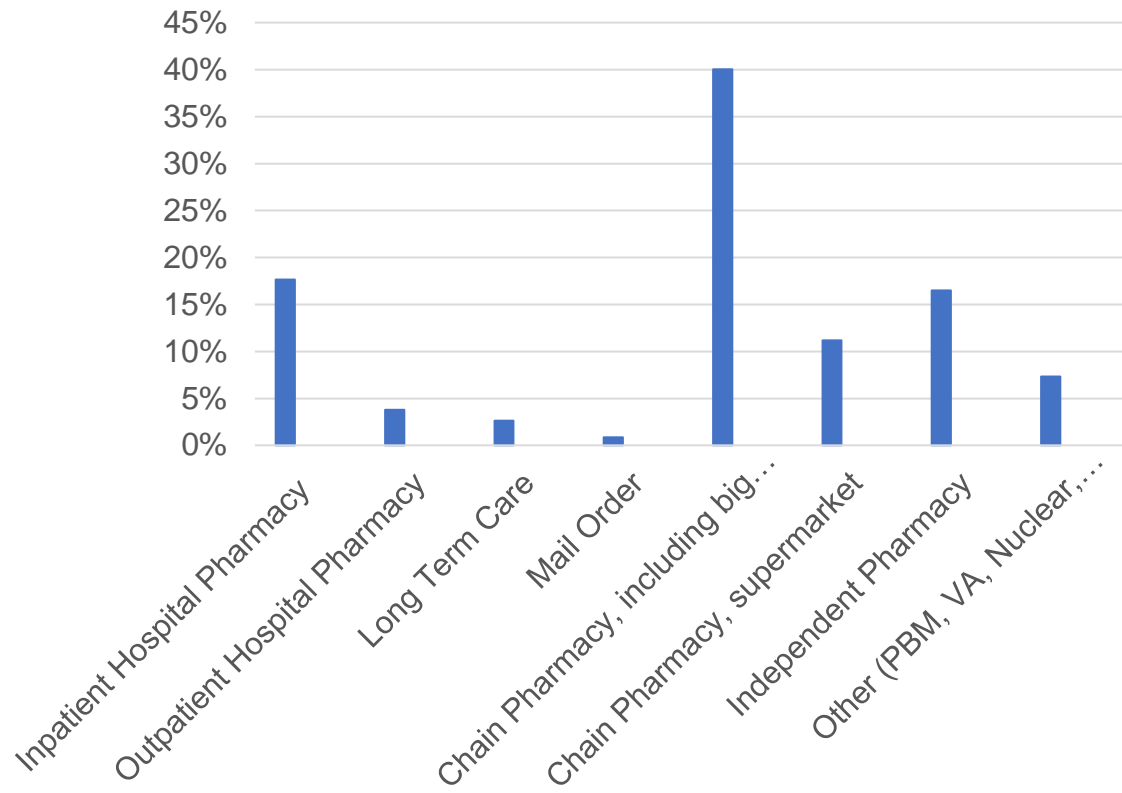
**2023**



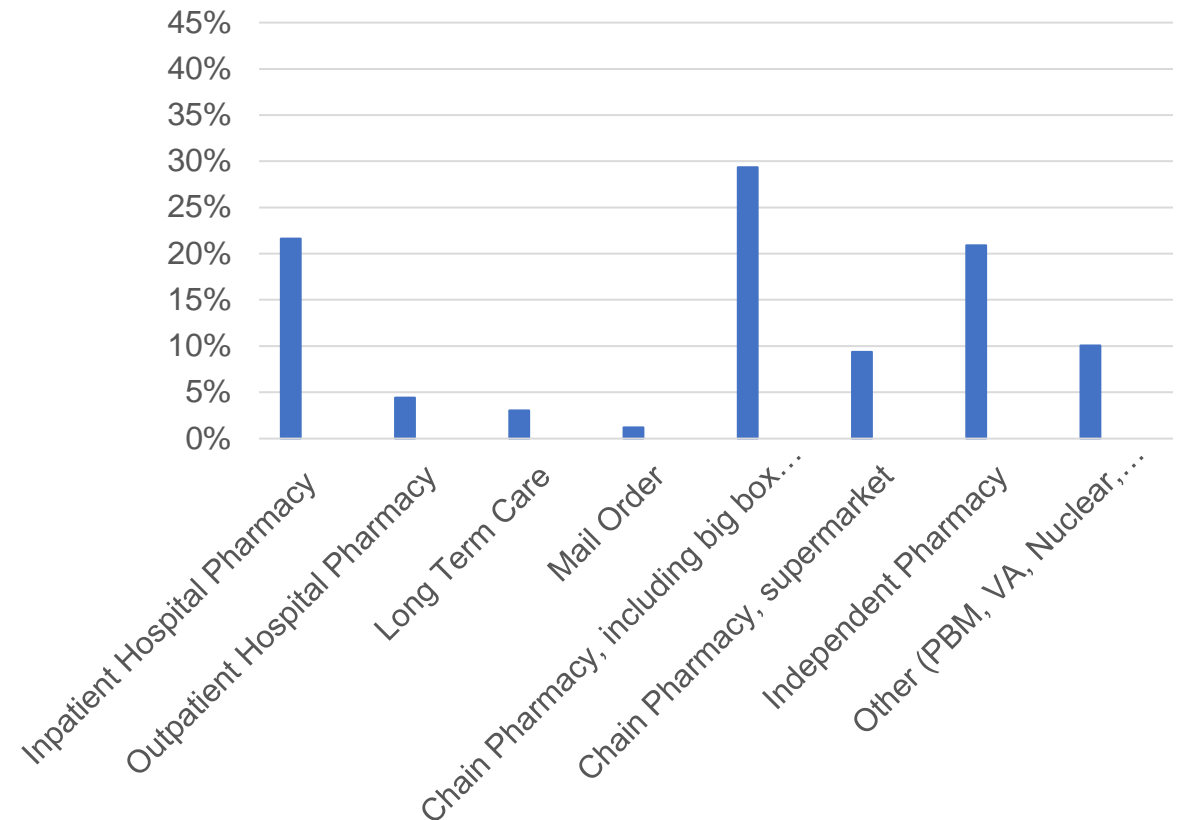
■ Yes ■ No

# Which of the following best describes your current primary practice site?

## 2022

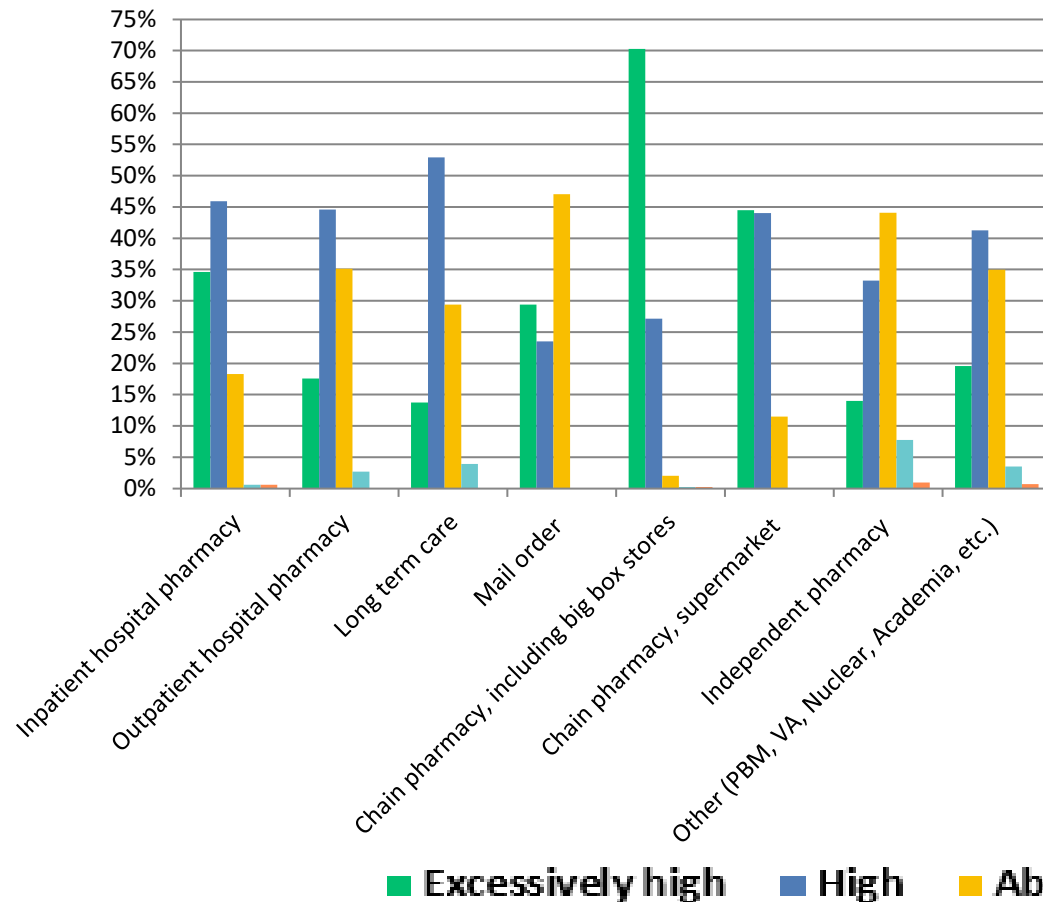


## 2023

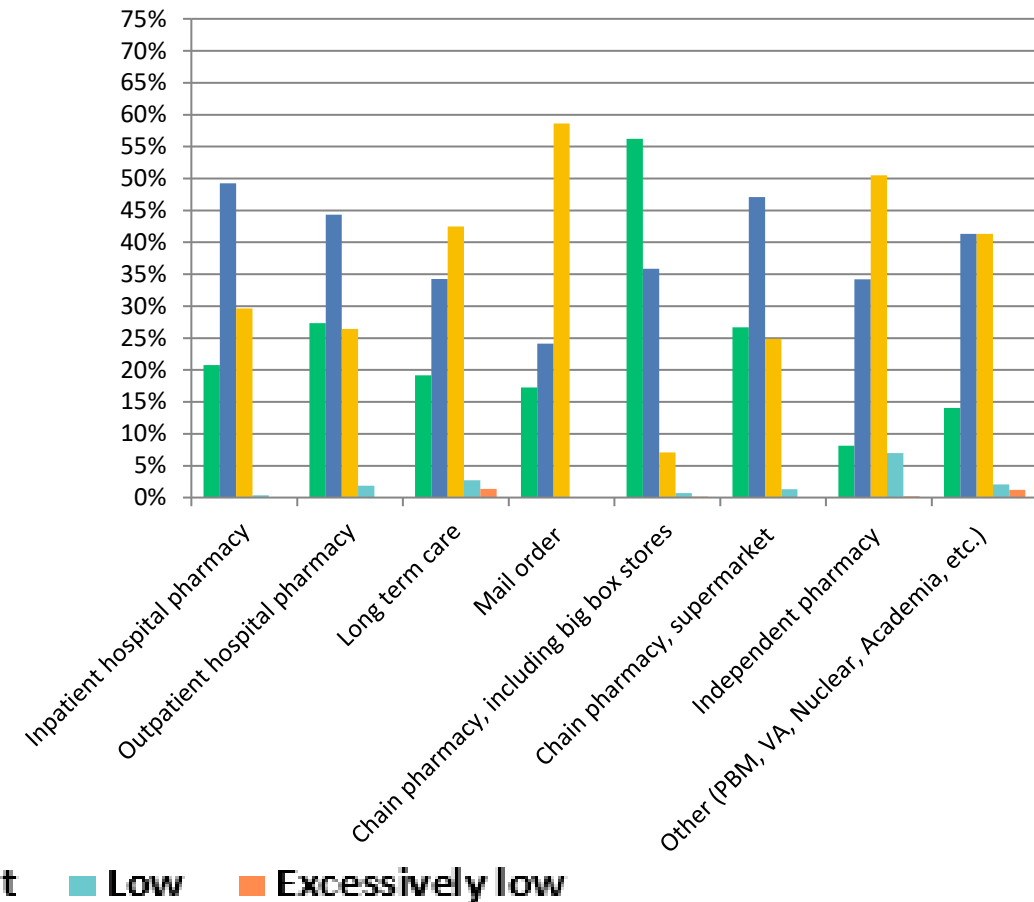


# My current workload is:

## 2022

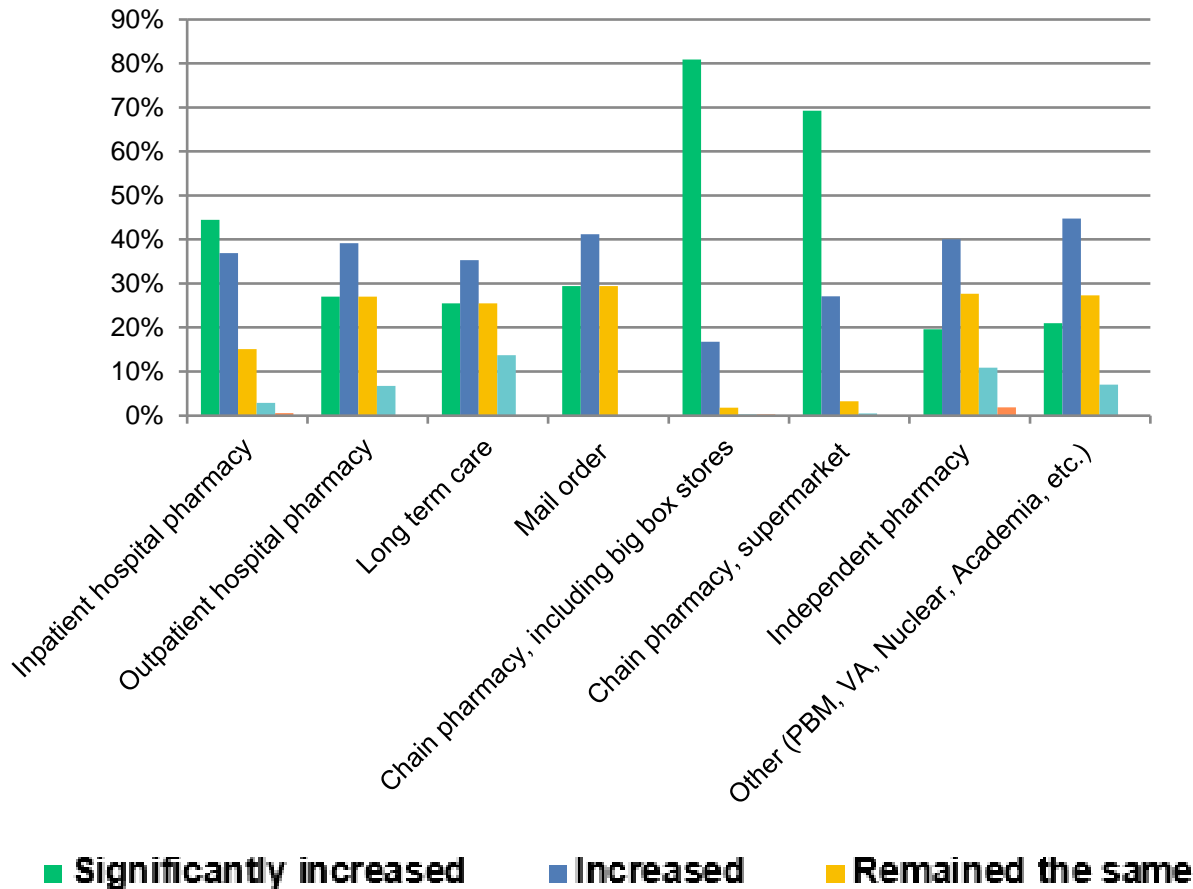


## 2023

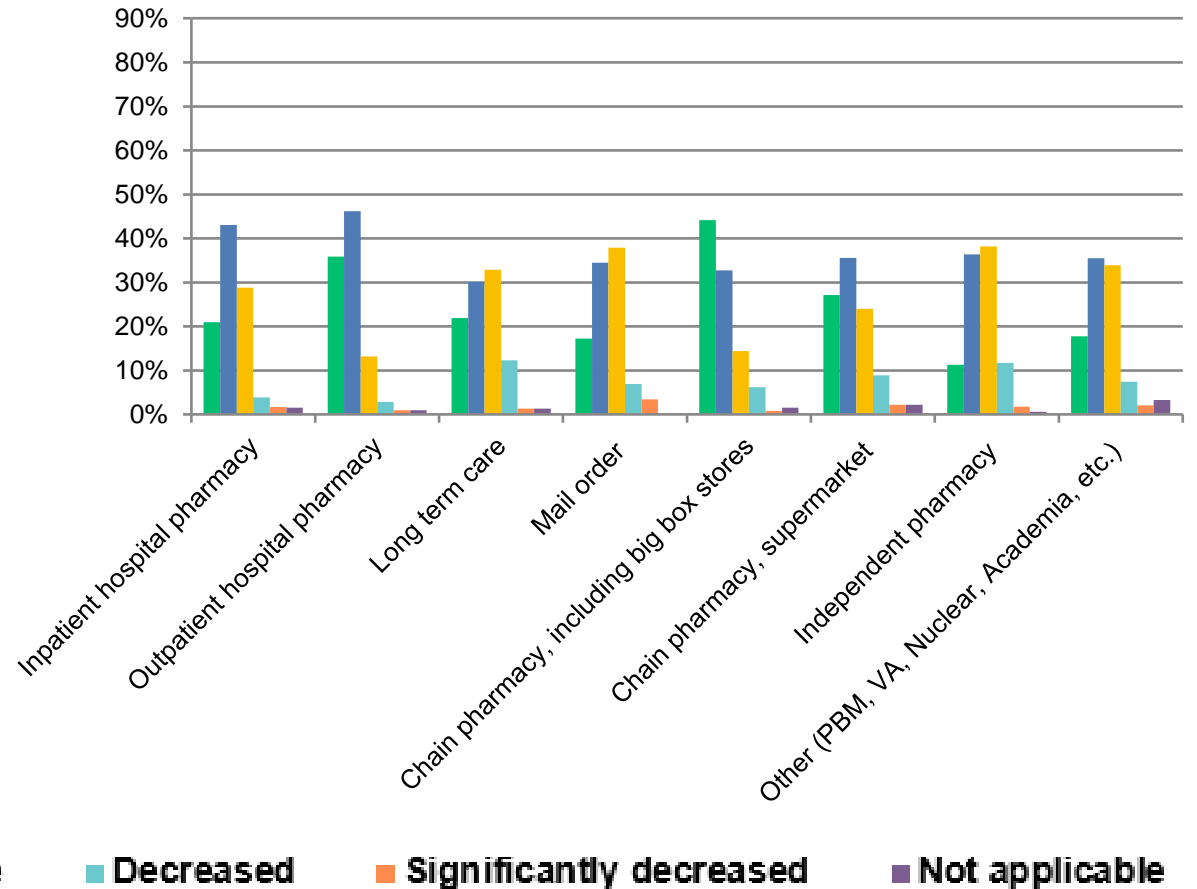


# Compared to last year, my workload has:

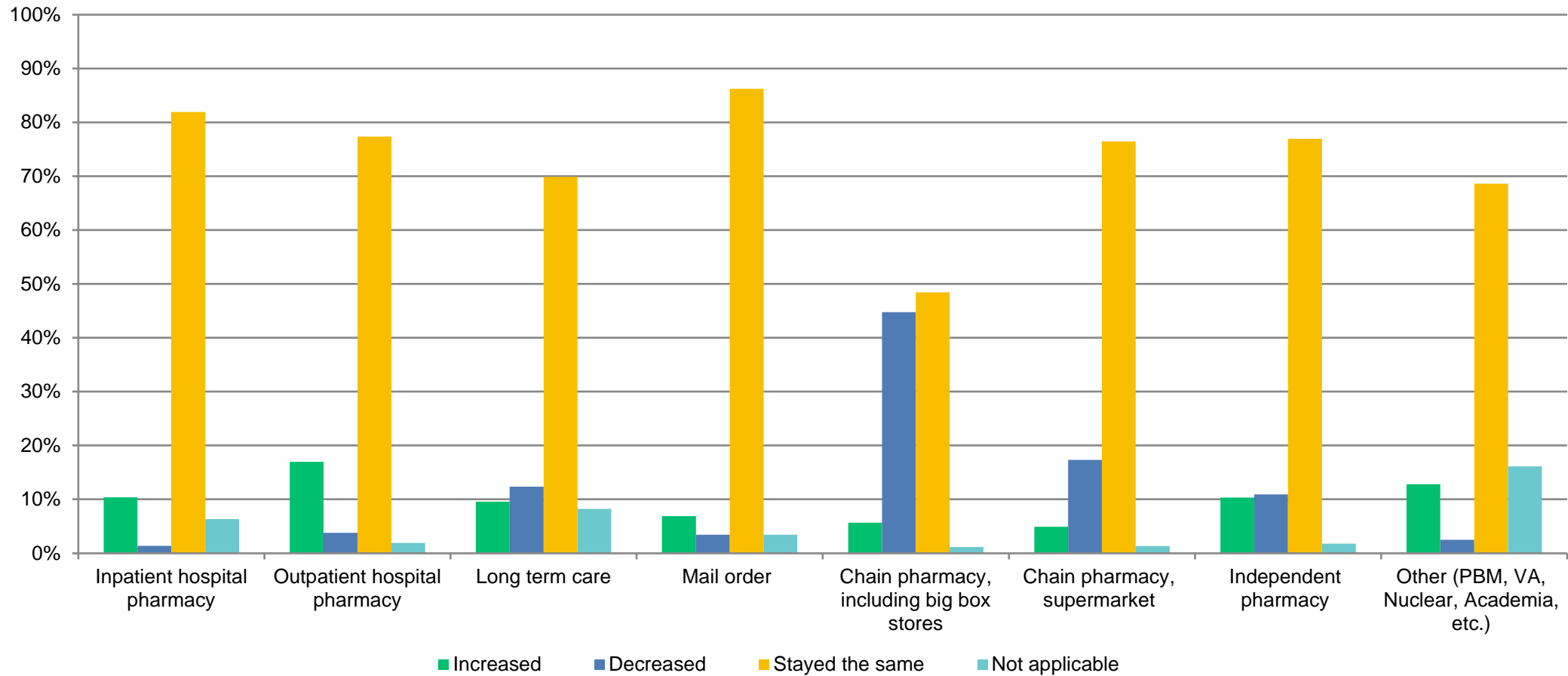
## 2022



## 2023

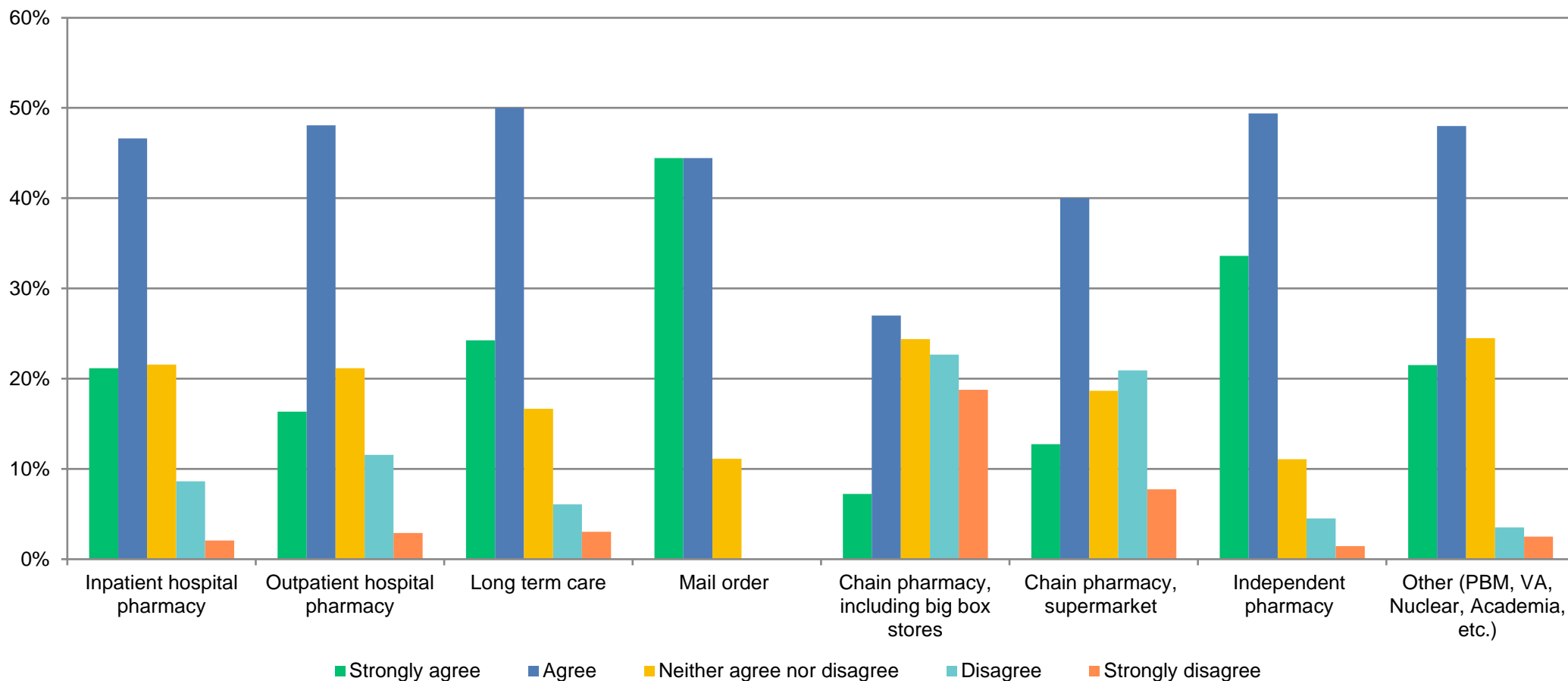


# Compared to last year, the number of hours my primary practice site is open has: \*



\* Question asked on the 2023 survey only

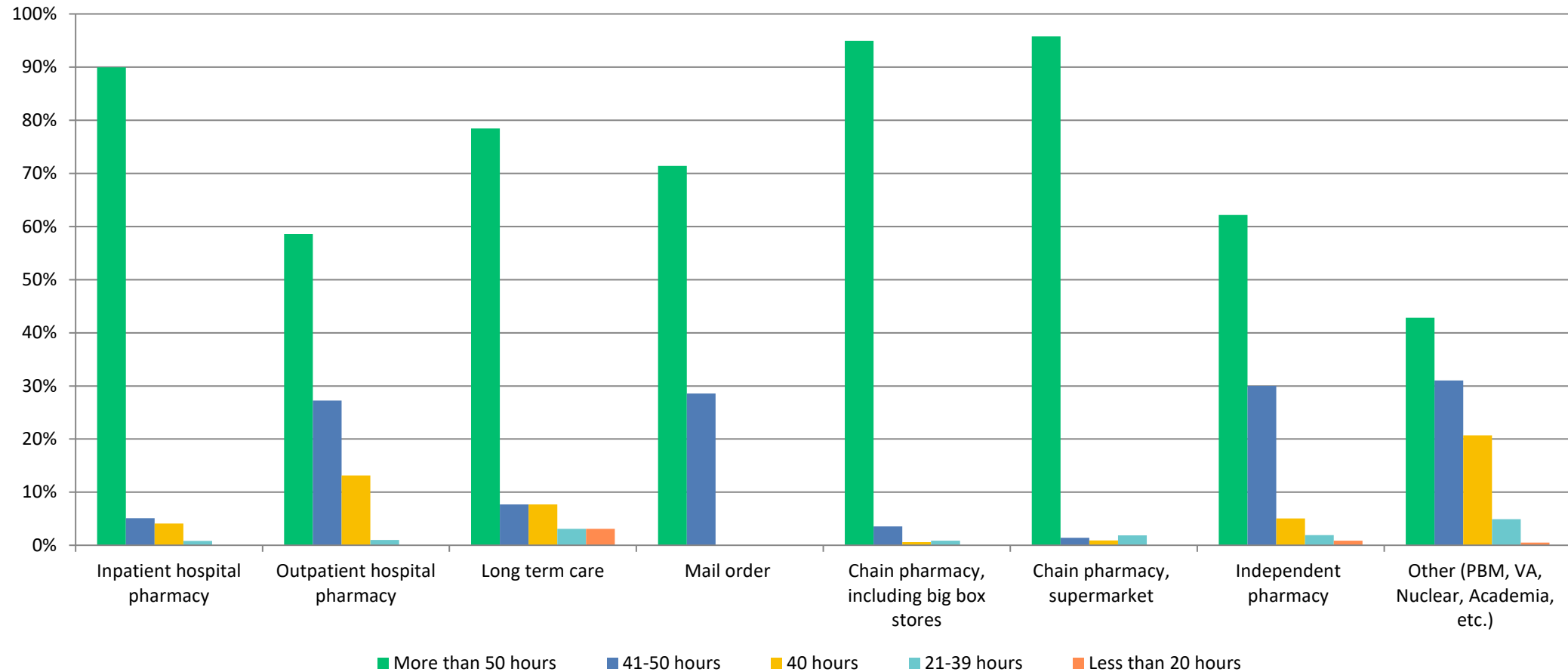
The number of hours my primary practice site is open allows me to provide care to my patients in a safe and effective manner. \*



\*Question asked on the 2023 survey. Not asked of individuals who selected "not applicable" in response to question six.



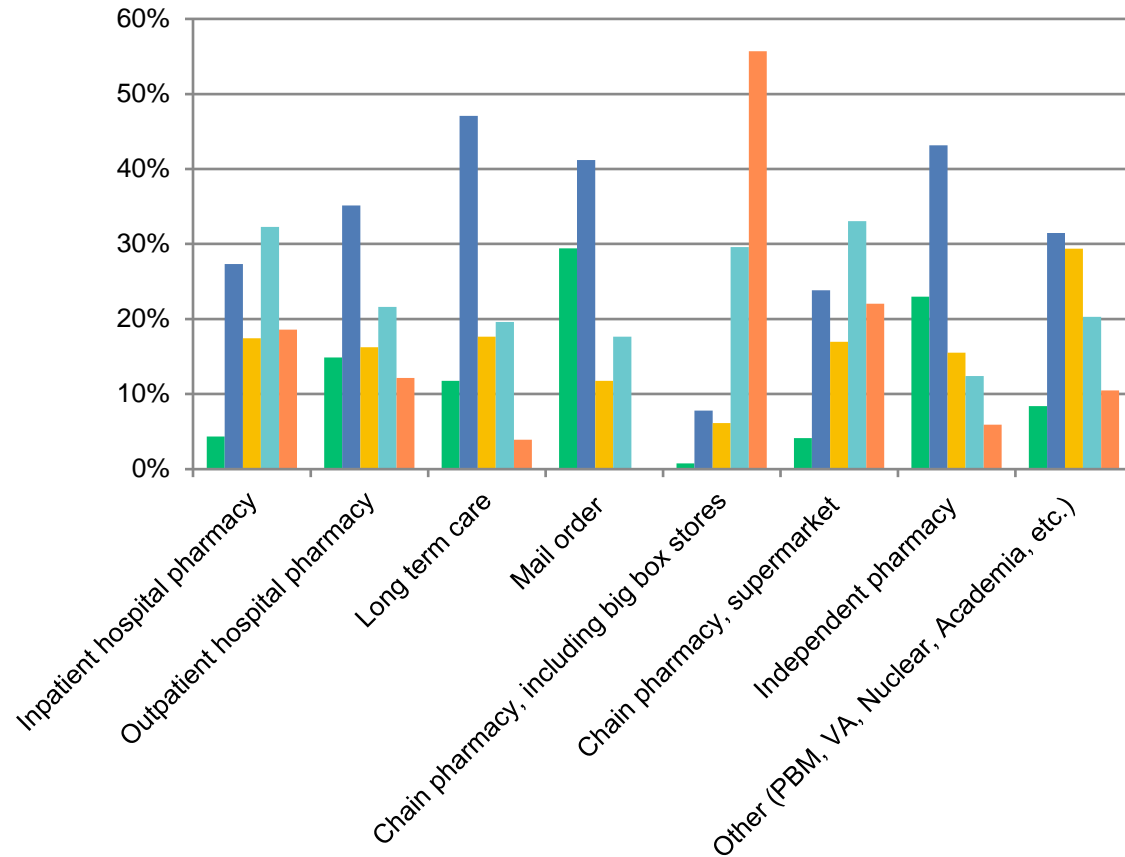
# On average, the number of hours my establishment is open per week is: \*



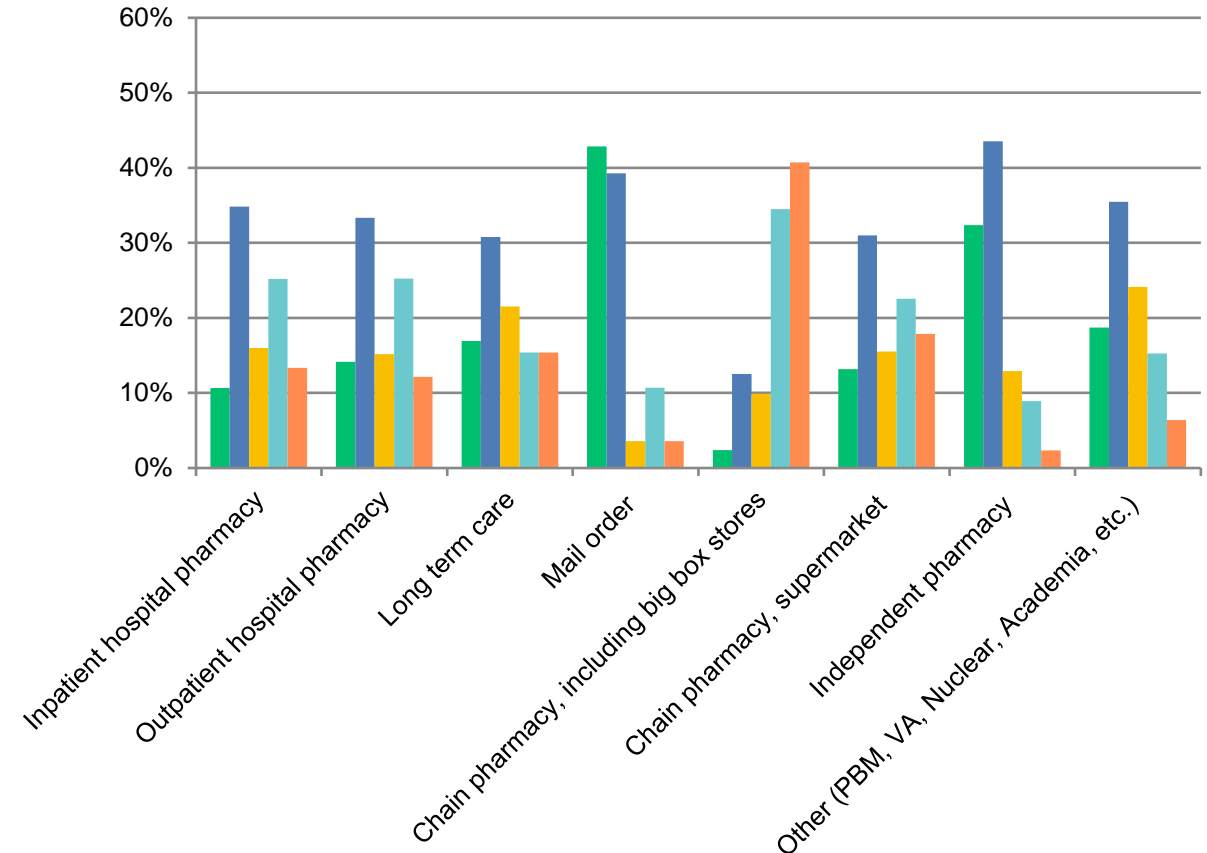
\*Question asked on the 2023 survey. Not asked of individuals who selected “not applicable” in response to question six.

My work environment has sufficient pharmacist staffing to allow me to provide care to my patients in a safe and effective manner.

2022



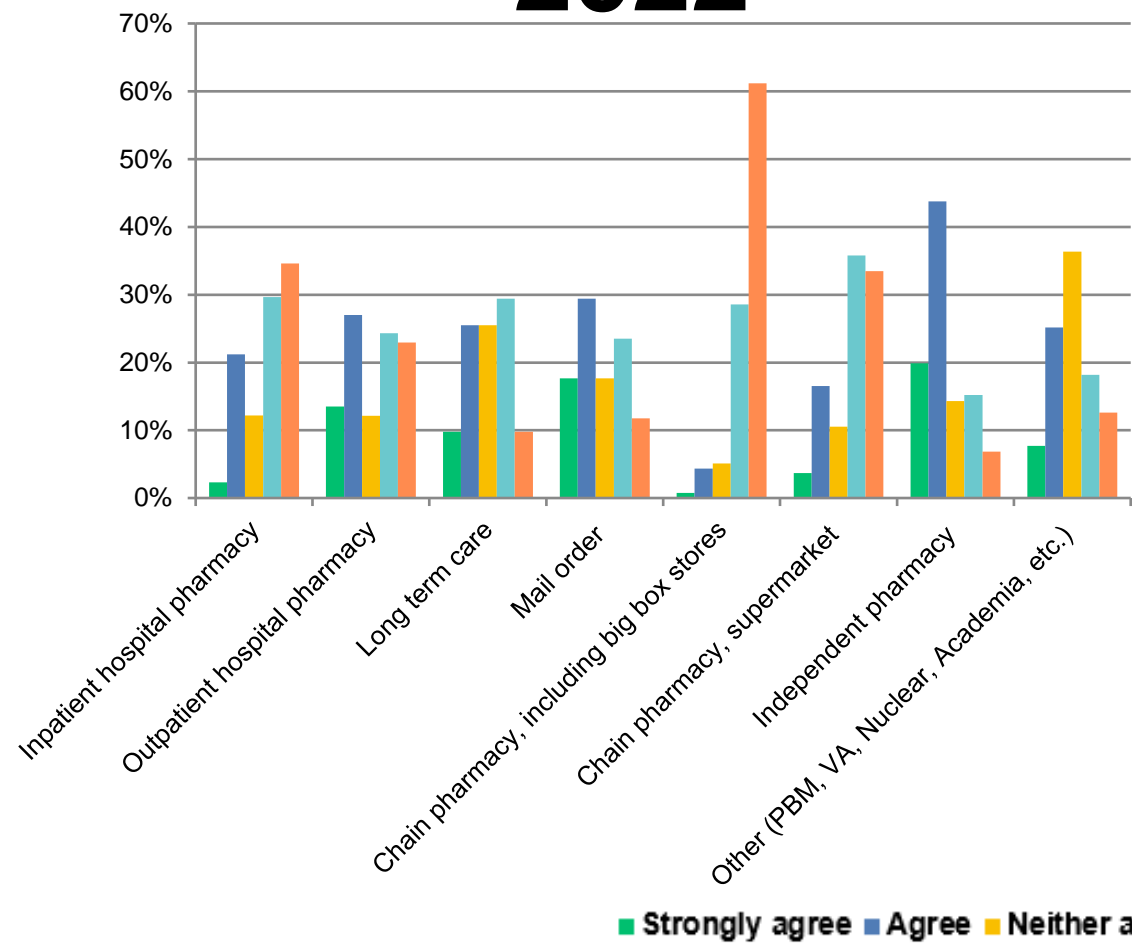
2023



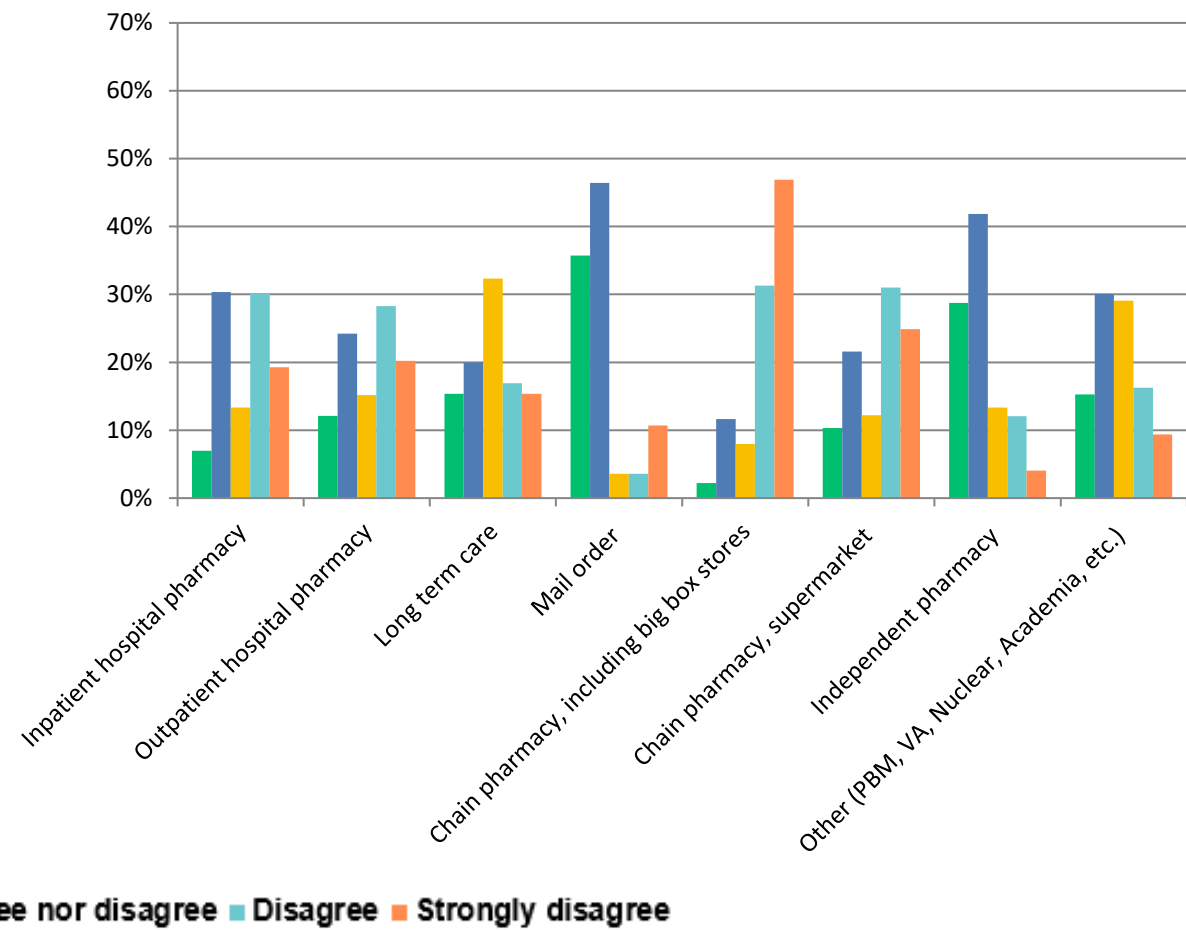
Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree

My work environment has sufficient technician/support staffing to allow me to provide care to my patients in a safe and effective manner.

2022

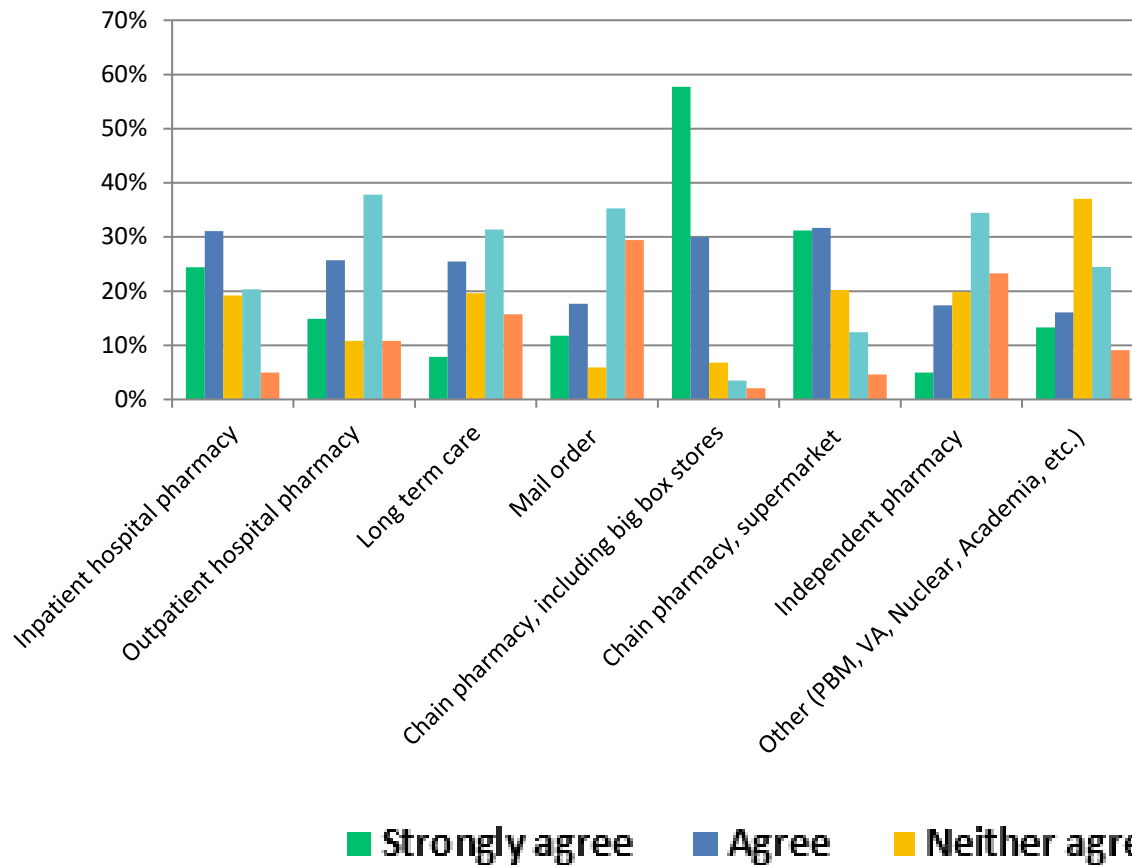


2023

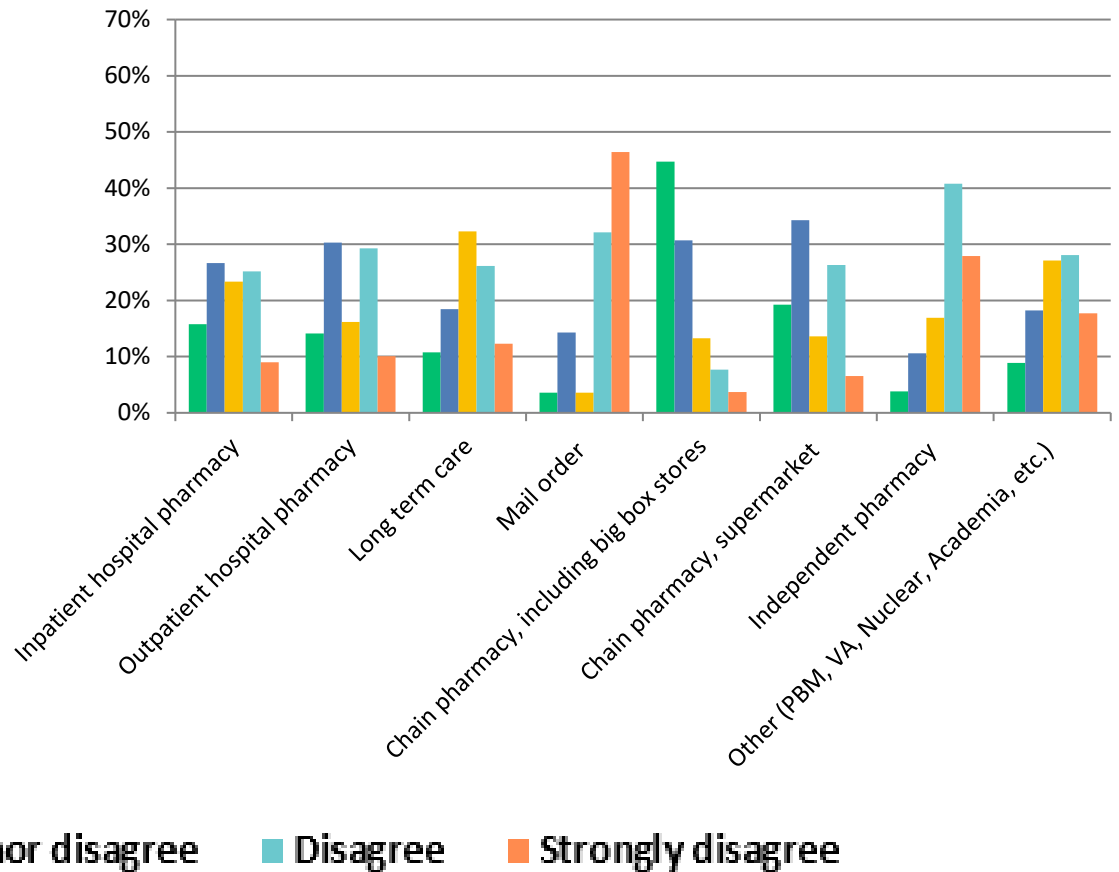


# My patients are not being provided with the best patient care due to inadequate staffing in my workplace.

## 2022

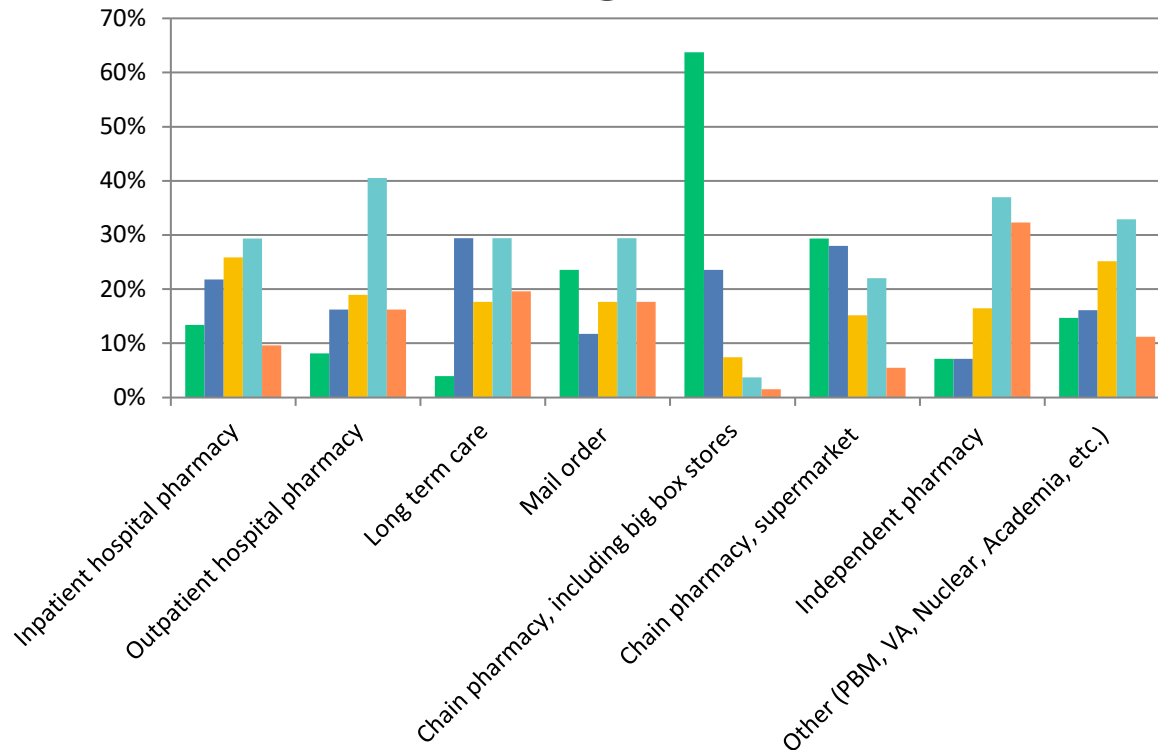


## 2023

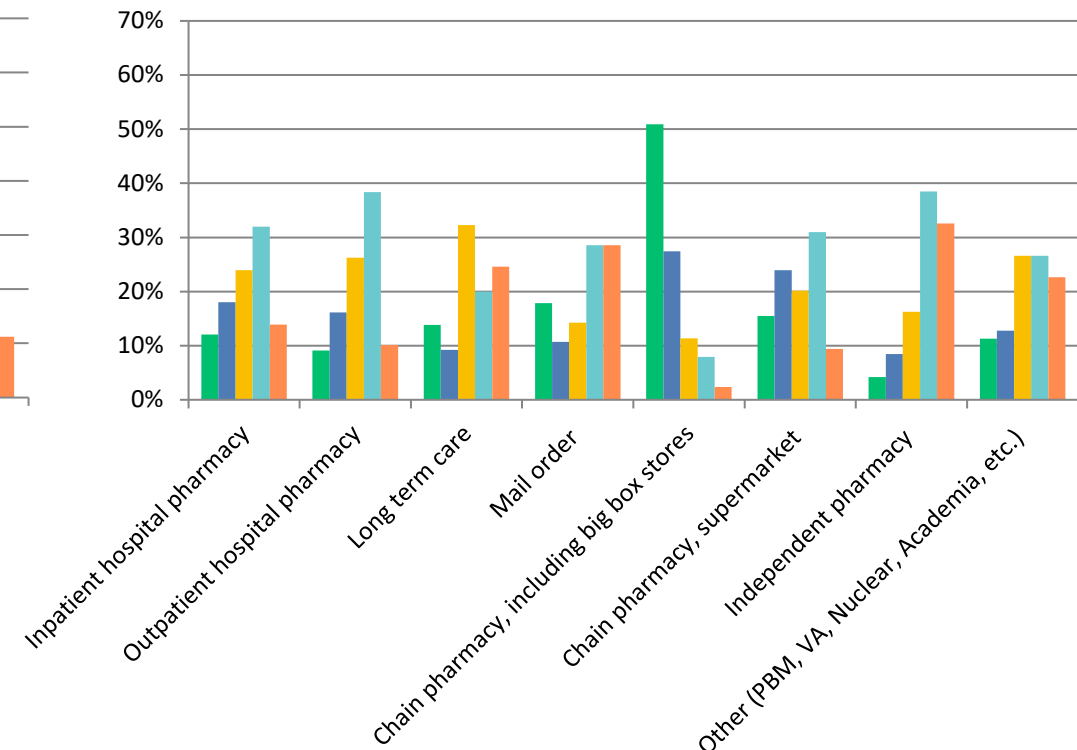


# My employer or supervisor puts pressure on me to meet standards or metrics that may interfere with patient care.

## 2022



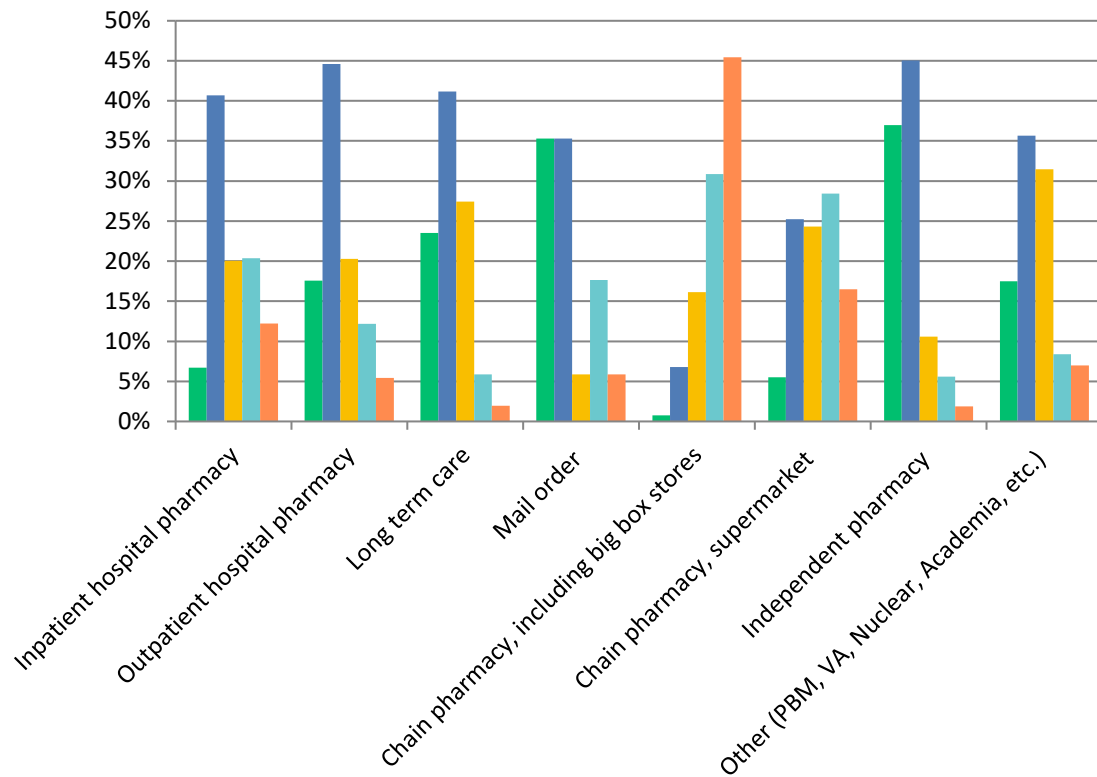
## 2023



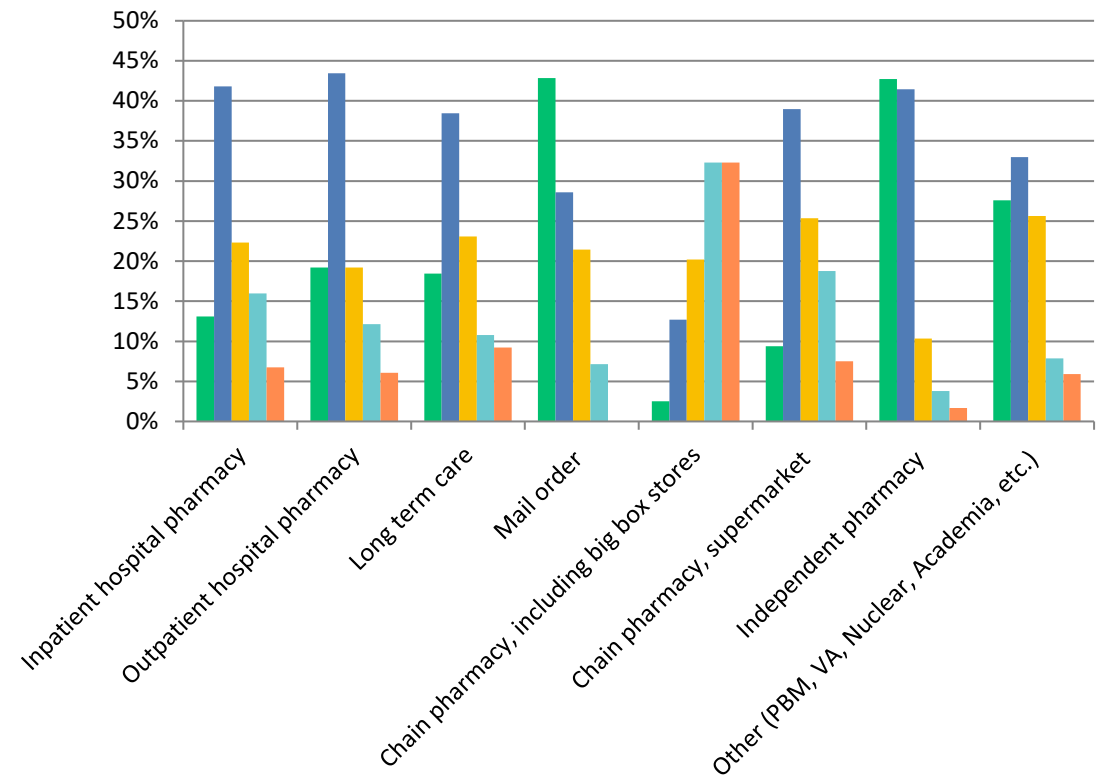
Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree

# Overall, my employer provides a work environment that allows for safe patient care.

## 2022



## 2023

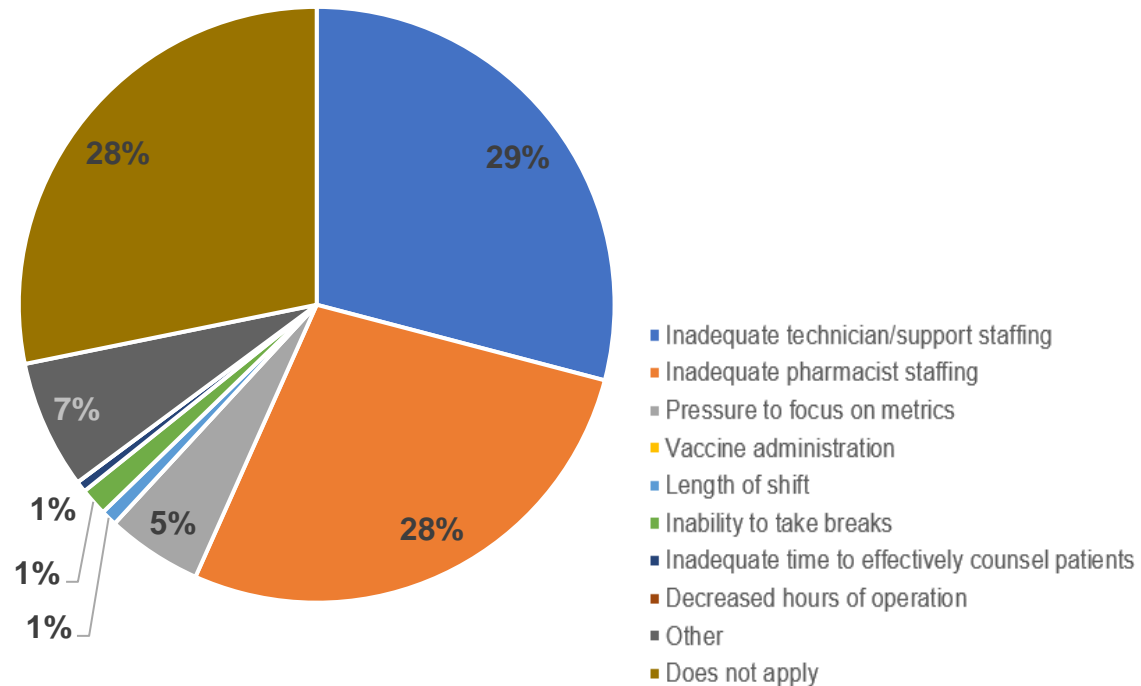


Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree

If you feel that you are unable to practice pharmacy safely at your primary practice site, which of the following is the primary reason:

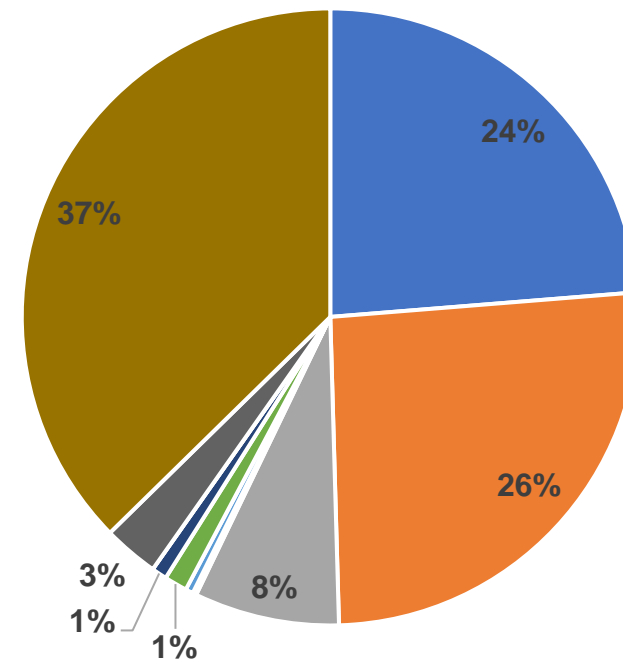
**2022**

Inpatient Hospital Pharmacy



**2023**

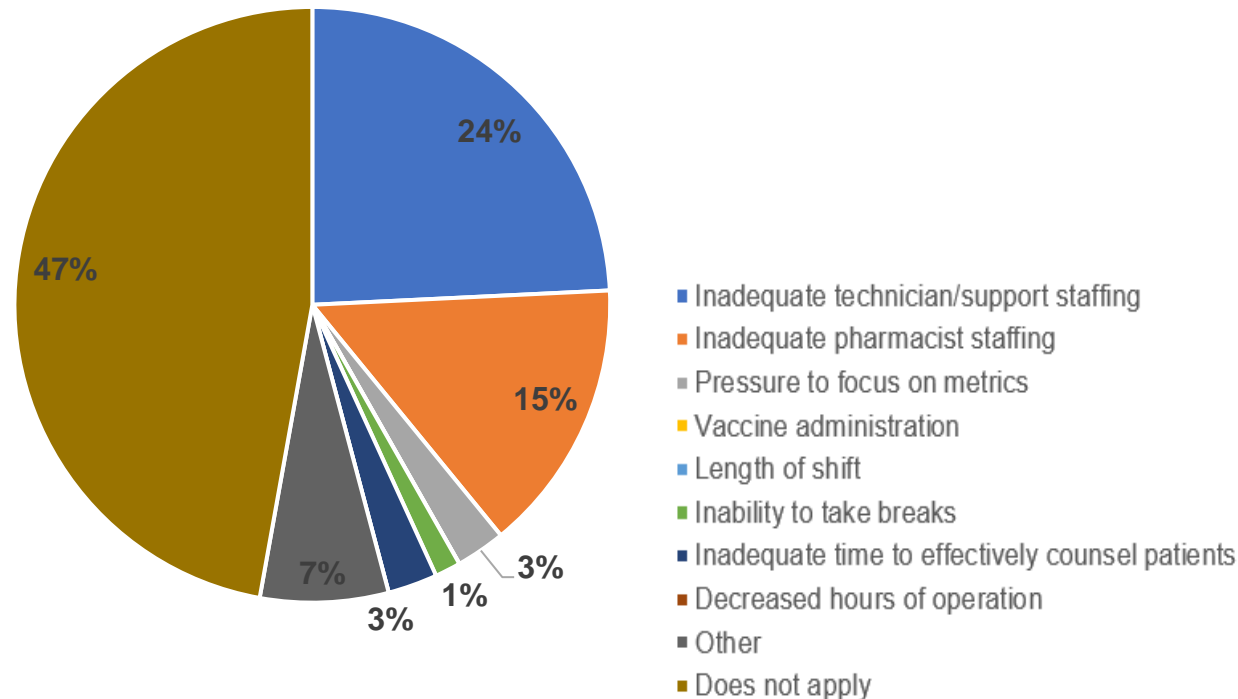
Inpatient Hospital Pharmacy



If you feel that you are unable to practice pharmacy safely at your primary practice site, which of the following is the primary reason:

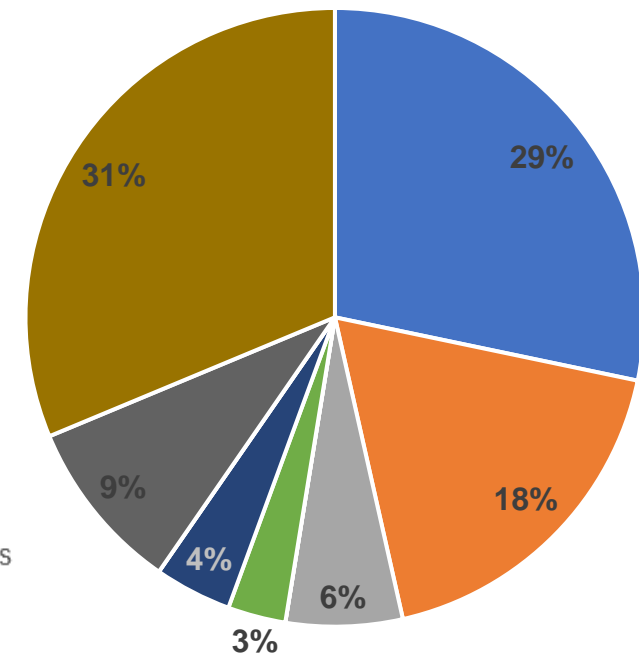
**2022**

Outpatient Hospital Pharmacy



**2023**

Outpatient Hospital Pharmacy

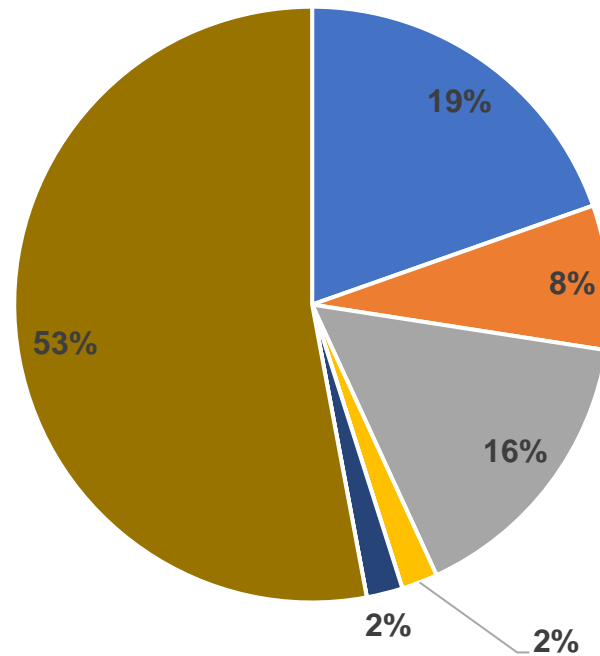




If you feel that you are unable to practice pharmacy safely at your primary practice site, which of the following is the primary reason:

**2022**

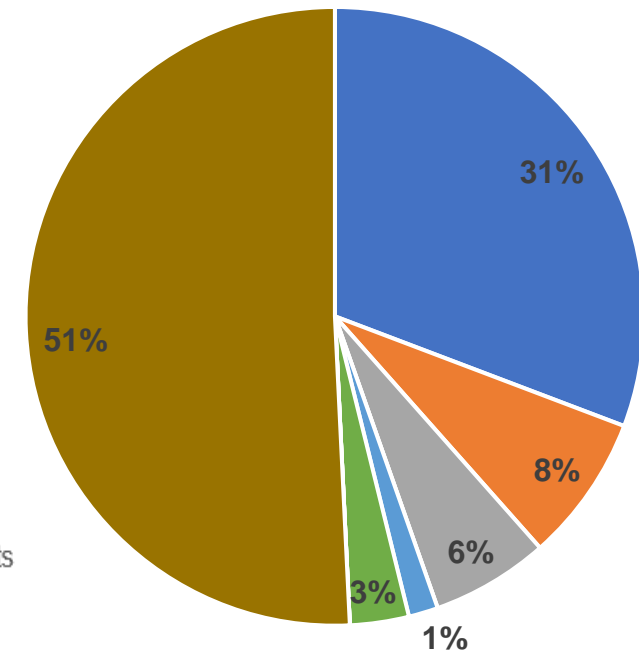
Long term care



- Inadequate technician/support staffing
- Inadequate pharmacist staffing
- Pressure to focus on metrics
- Vaccine administration
- Length of shift
- Inability to take breaks
- Inadequate time to effectively counsel patients
- Decreased hours of operation
- Other
- Does not apply

**2023**

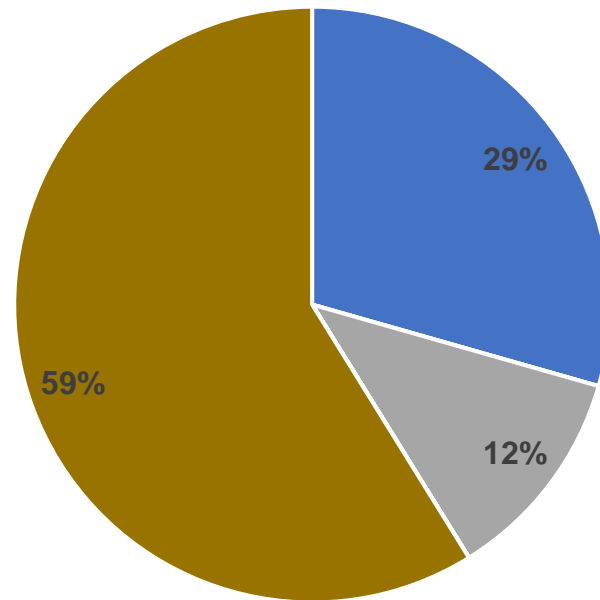
Long term care



If you feel that you are unable to practice pharmacy safely at your primary practice site, which of the following is the primary reason:

**2022**

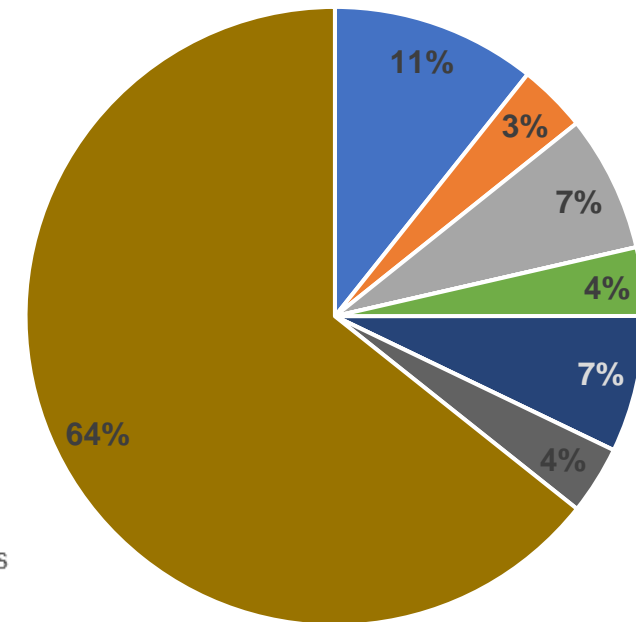
Mail order



- Inadequate technician/support staffing
- Inadequate pharmacist staffing
- Pressure to focus on metrics
- Vaccine administration
- Length of shift
- Inability to take breaks
- Inadequate time to effectively counsel patients
- Decreased hours of operation
- Other
- Does not apply

**2023**

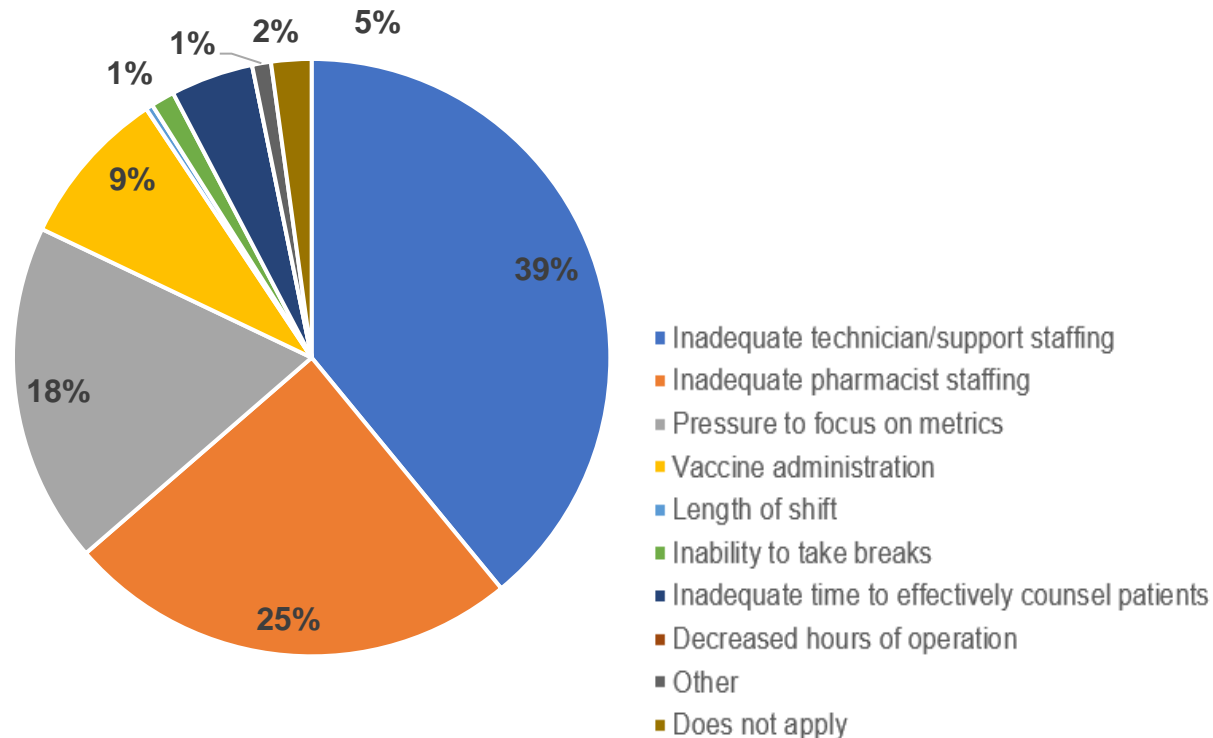
Mail order



If you feel that you are unable to practice pharmacy safely at your primary practice site, which of the following is the primary reason:

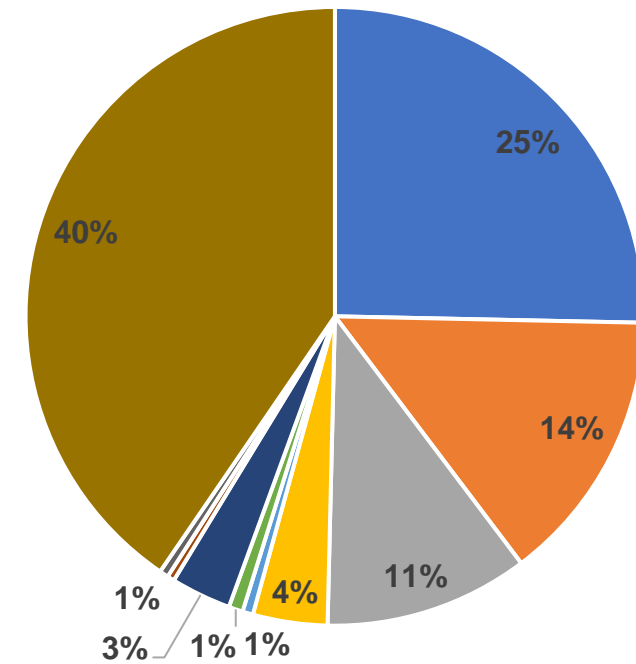
**2022**

Chain pharmacy, including big box stores



**2023**

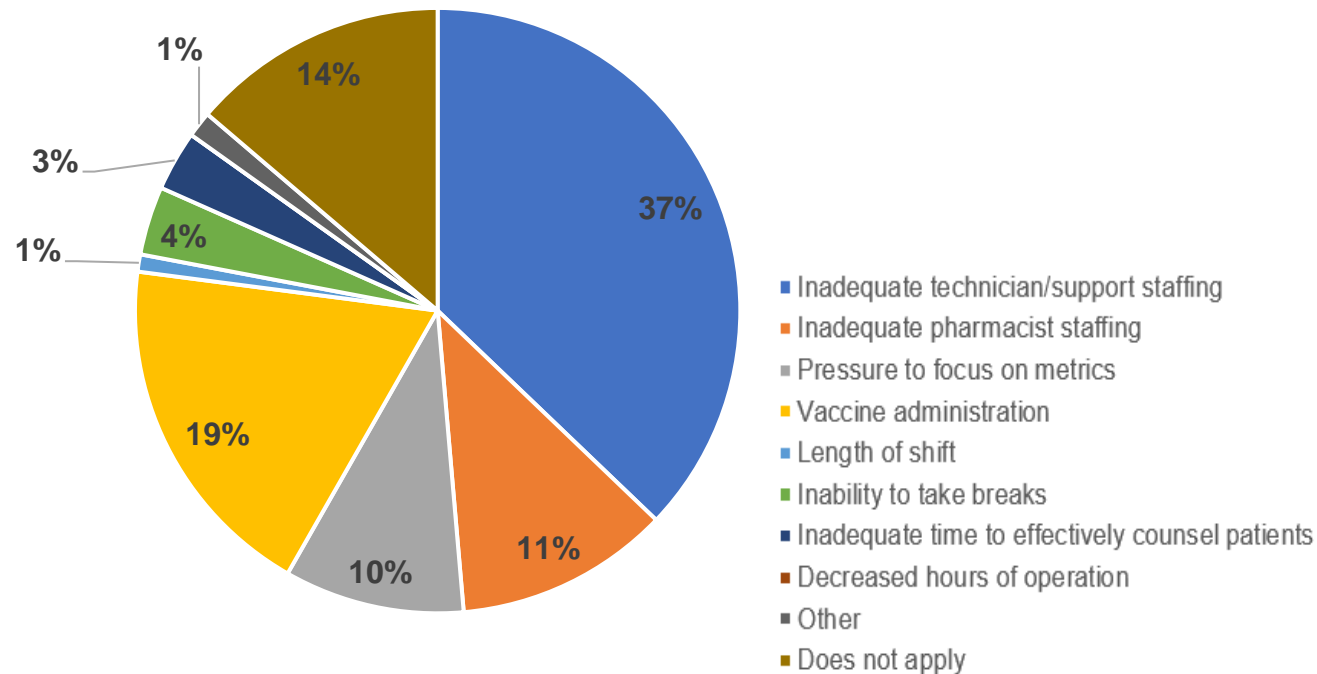
Chain pharmacy, including big box stores



If you feel that you are unable to practice pharmacy safely at your primary practice site, which of the following is the primary reason:

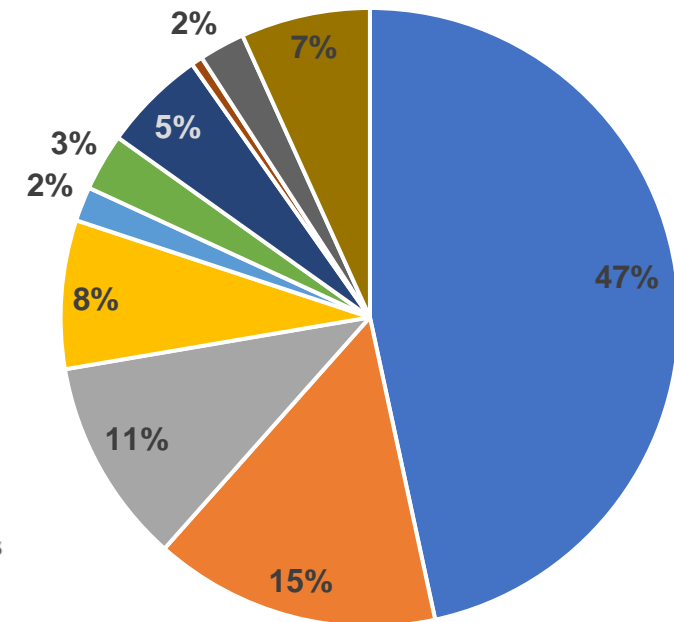
**2022**

Chain pharmacy, supermarket



**2023**

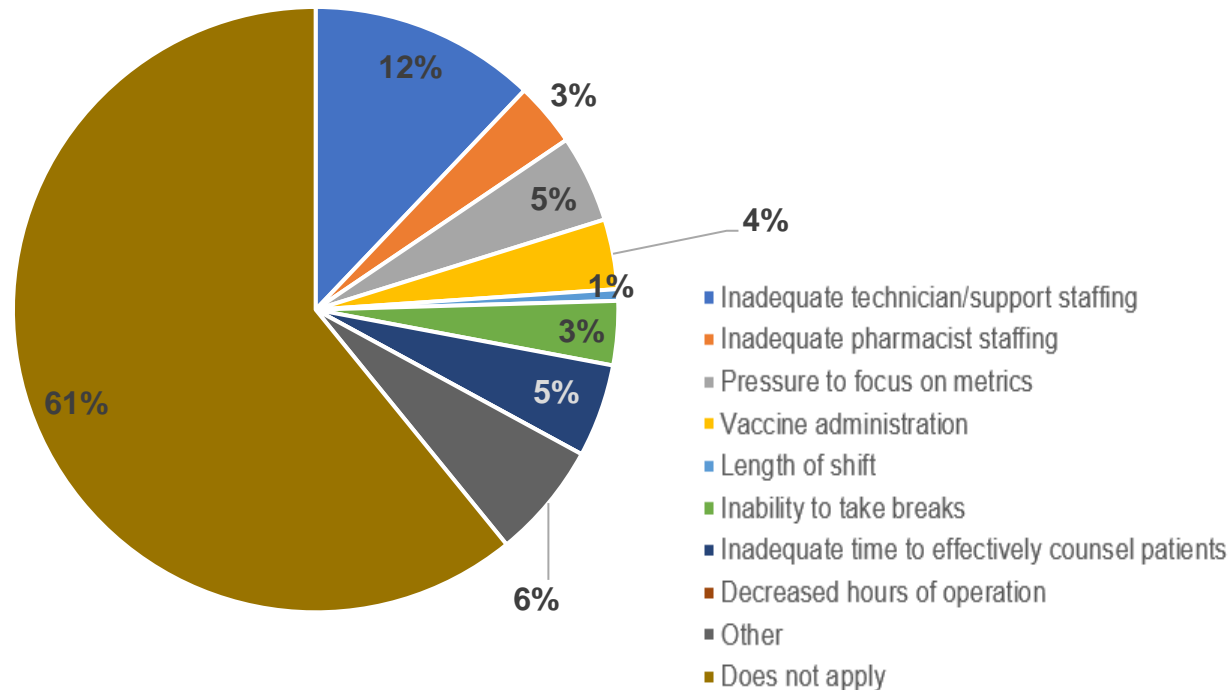
Chain pharmacy, supermarket



If you feel that you are unable to practice pharmacy safely at your primary practice site, which of the following is the primary reason:

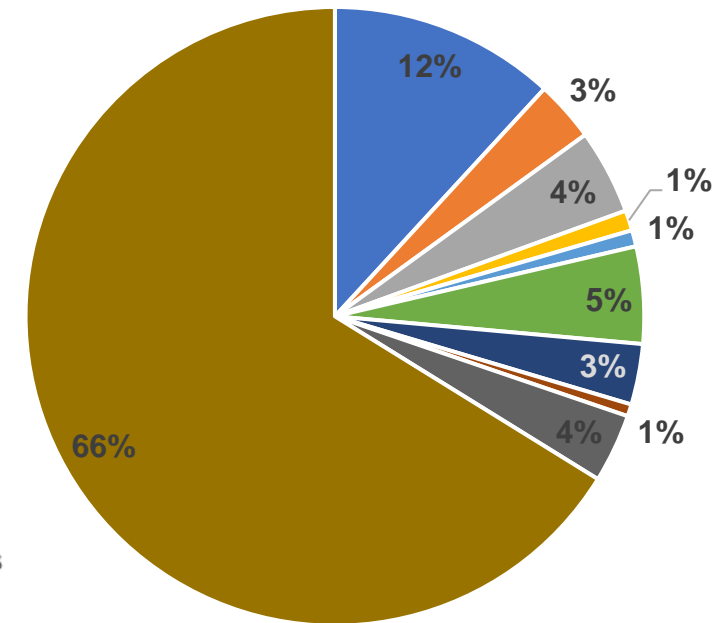
**2022**

Independent pharmacy



**2023**

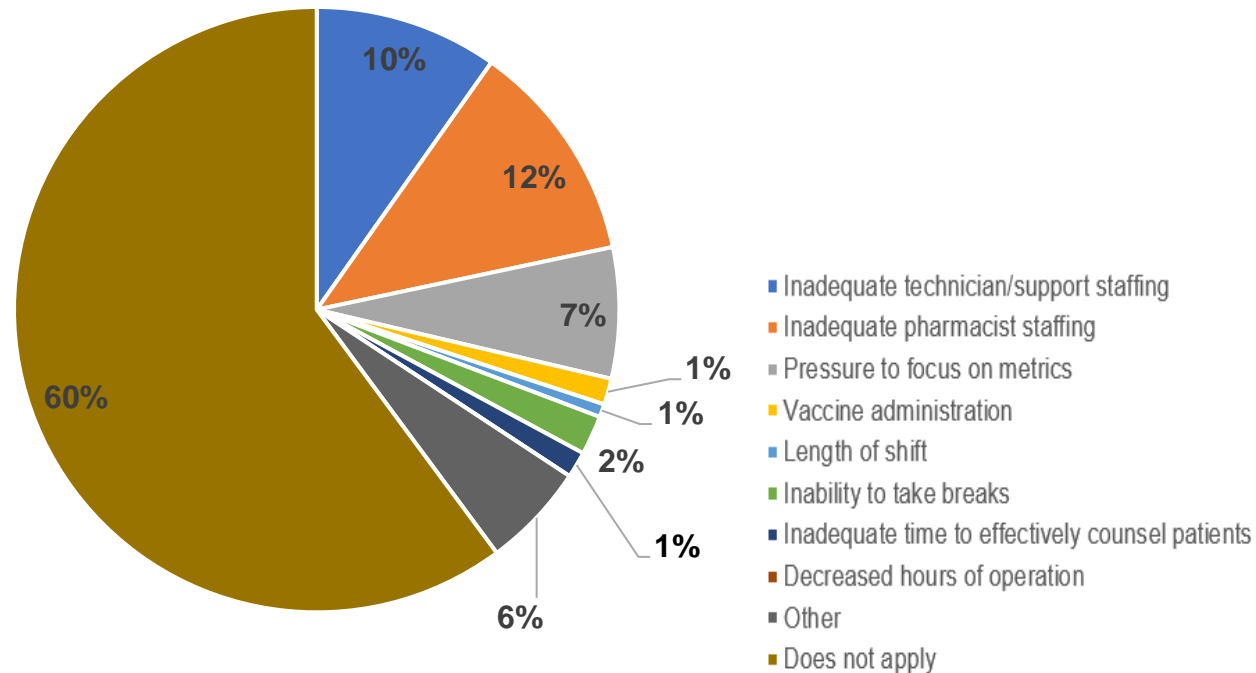
Independent pharmacy



If you feel that you are unable to practice pharmacy safely at your primary practice site, which of the following is the primary reason:

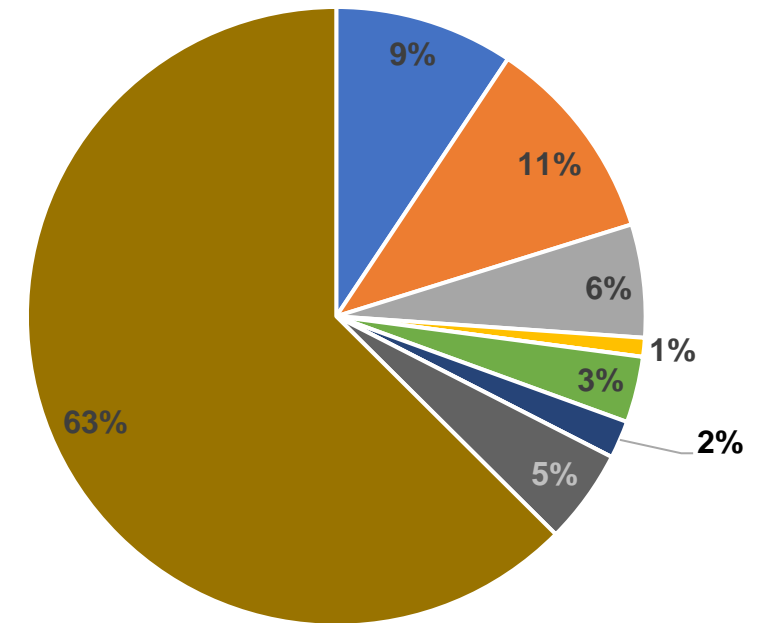
**2022**

Other (PBM, VA, Nuclear, Academia, etc.)



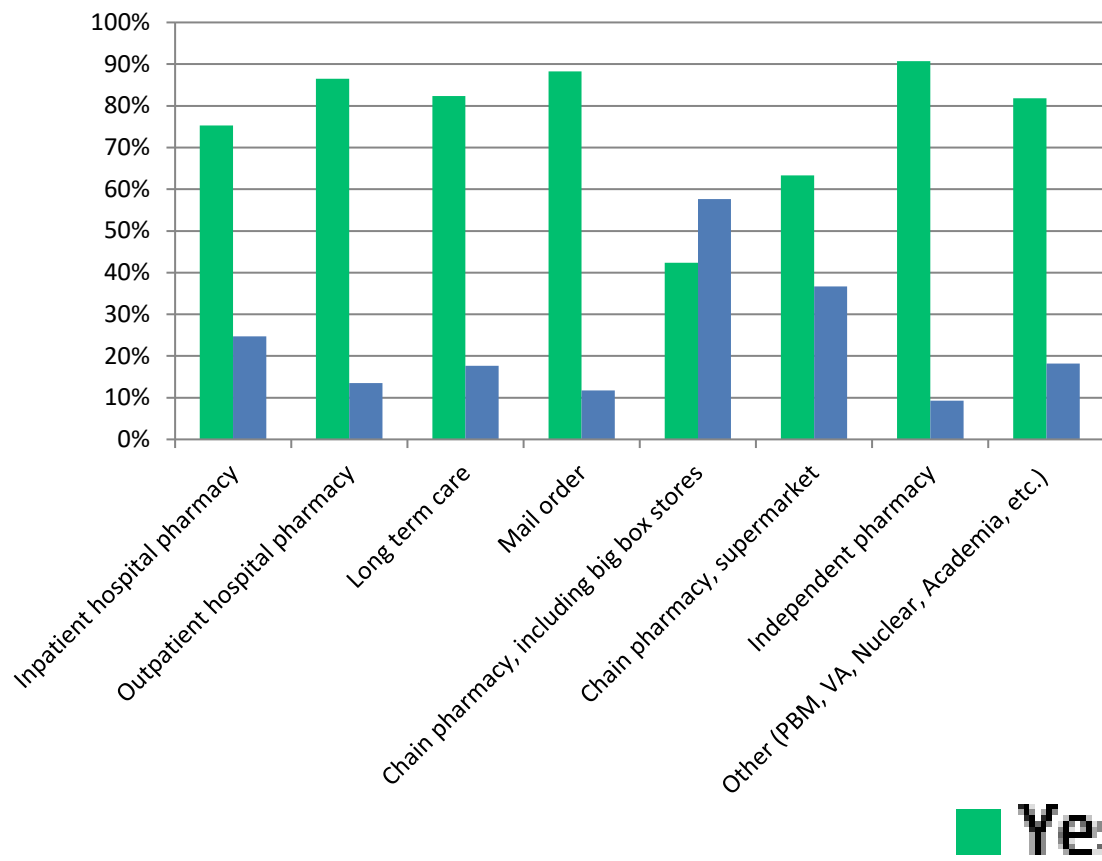
**2023**

Other (PBM, VA, Nuclear, Academia, etc.)

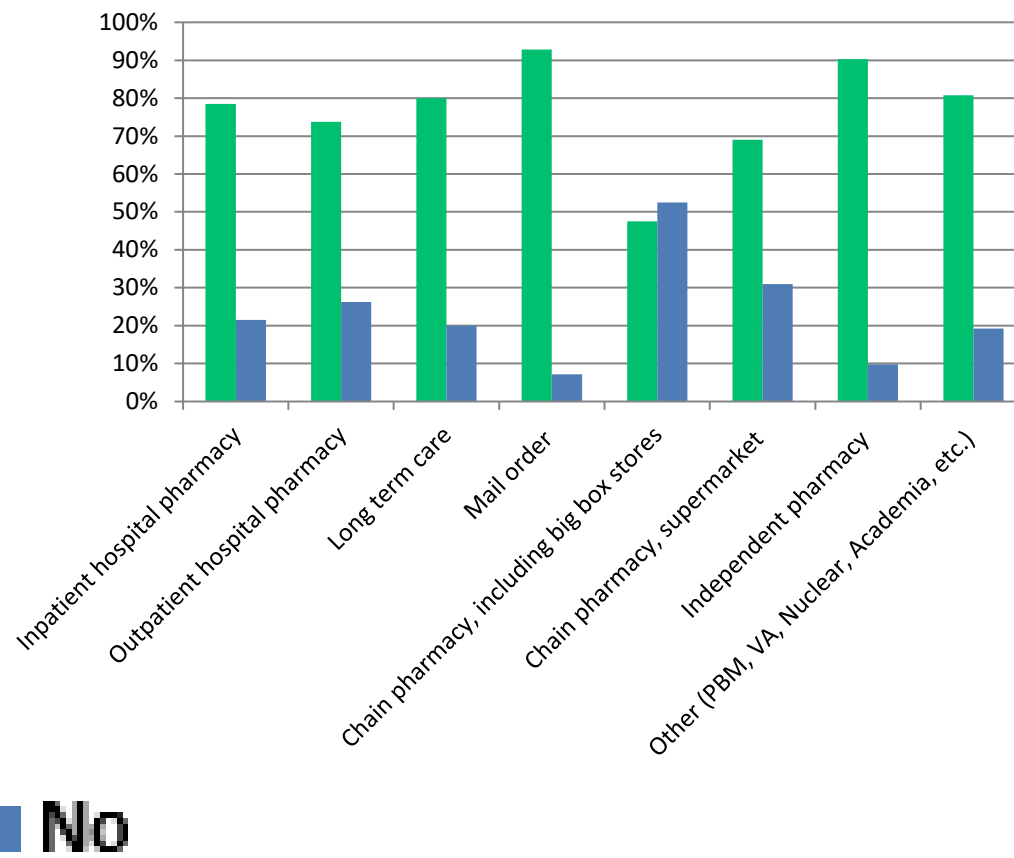


# I have the ability to express my concerns about workload to my employer.

## 2022

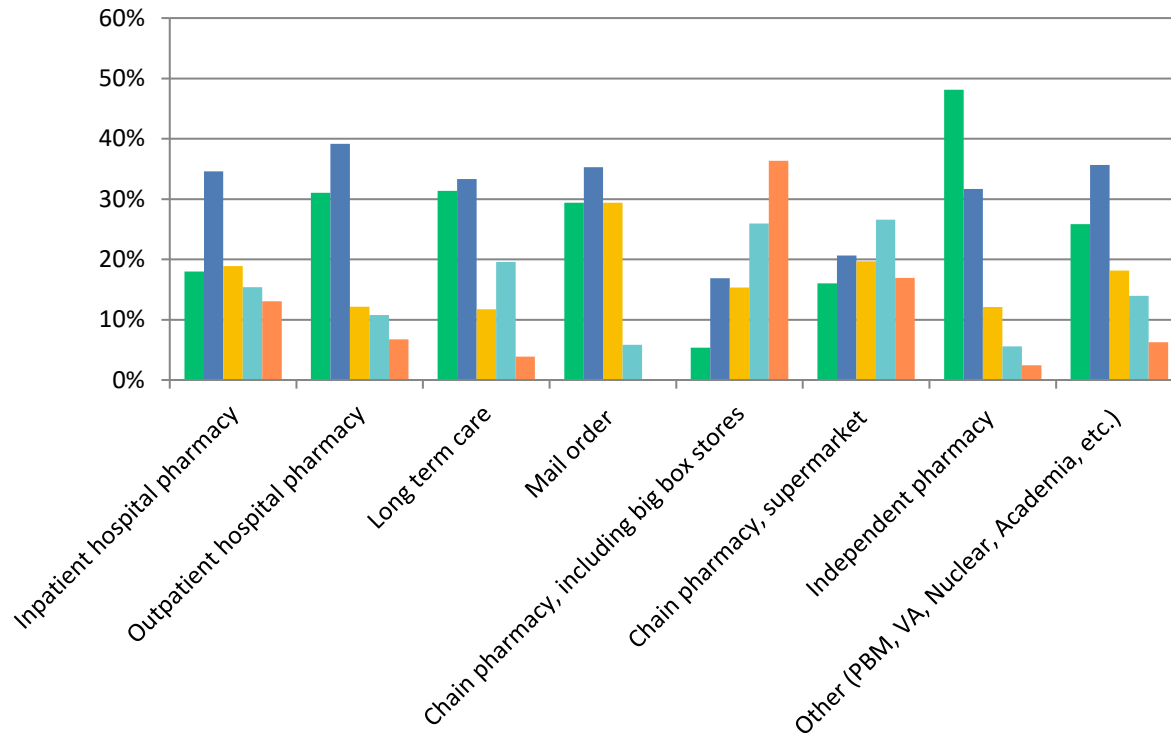


## 2023

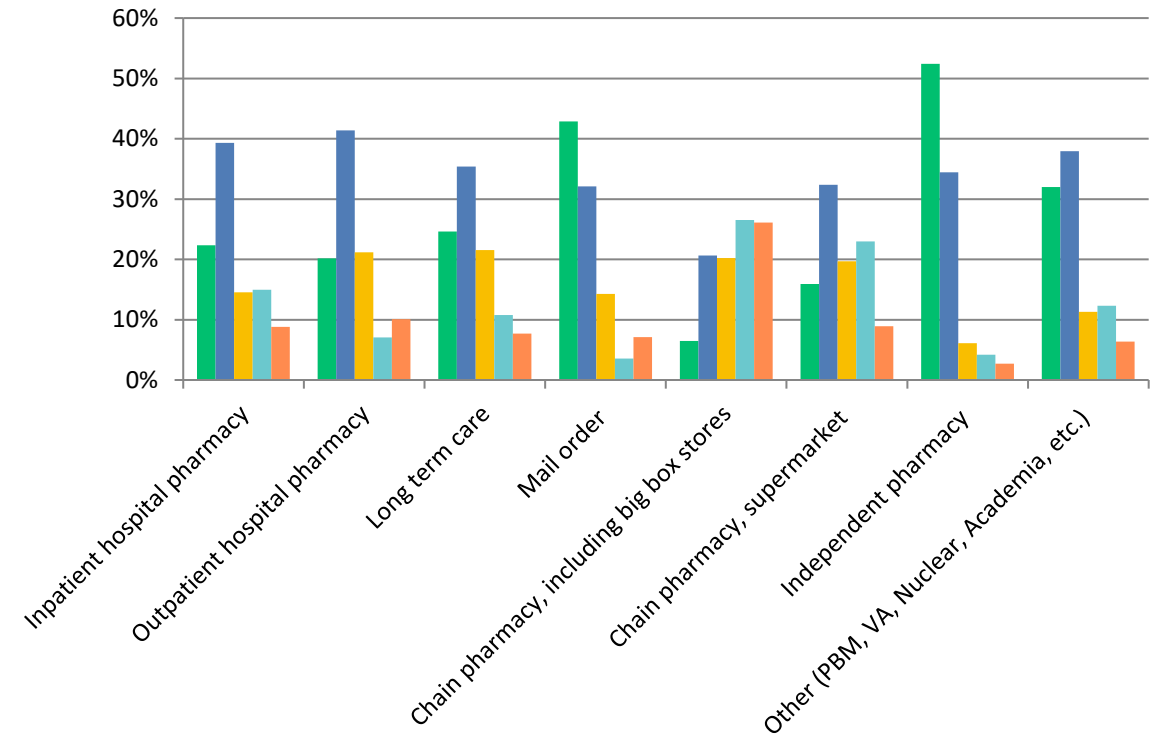


# I feel safe voicing any workplace concerns to my employer.

## 2022



## 2023

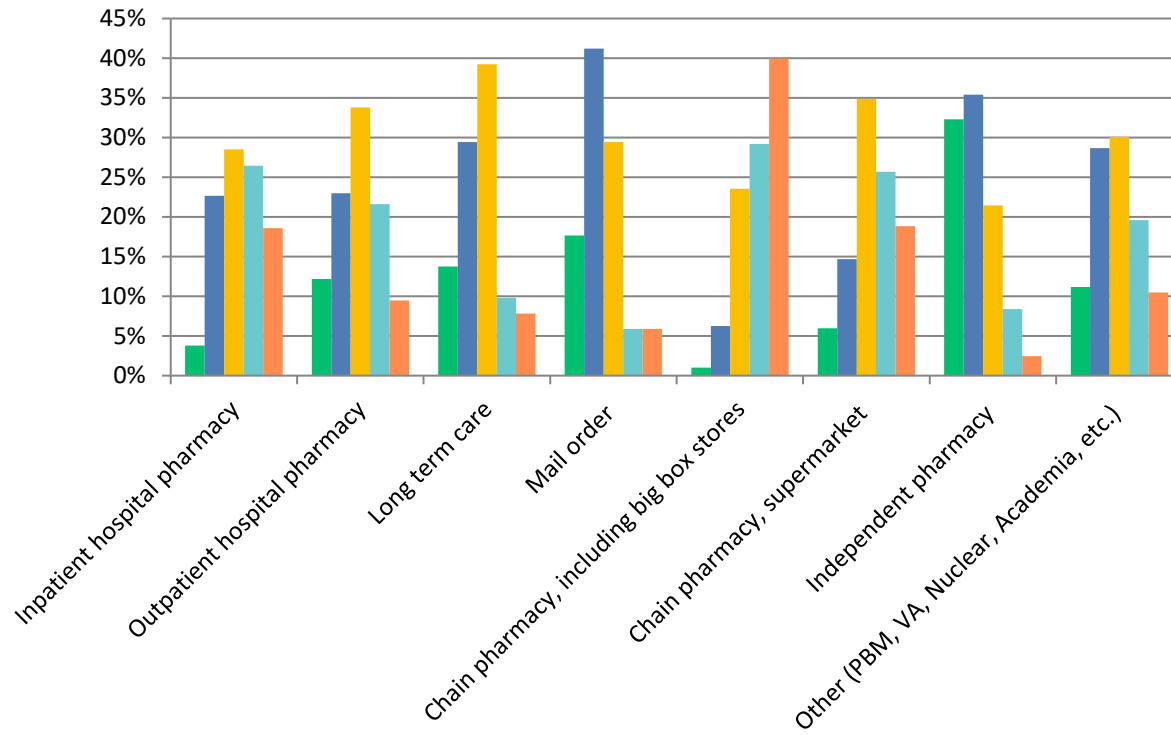


Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree

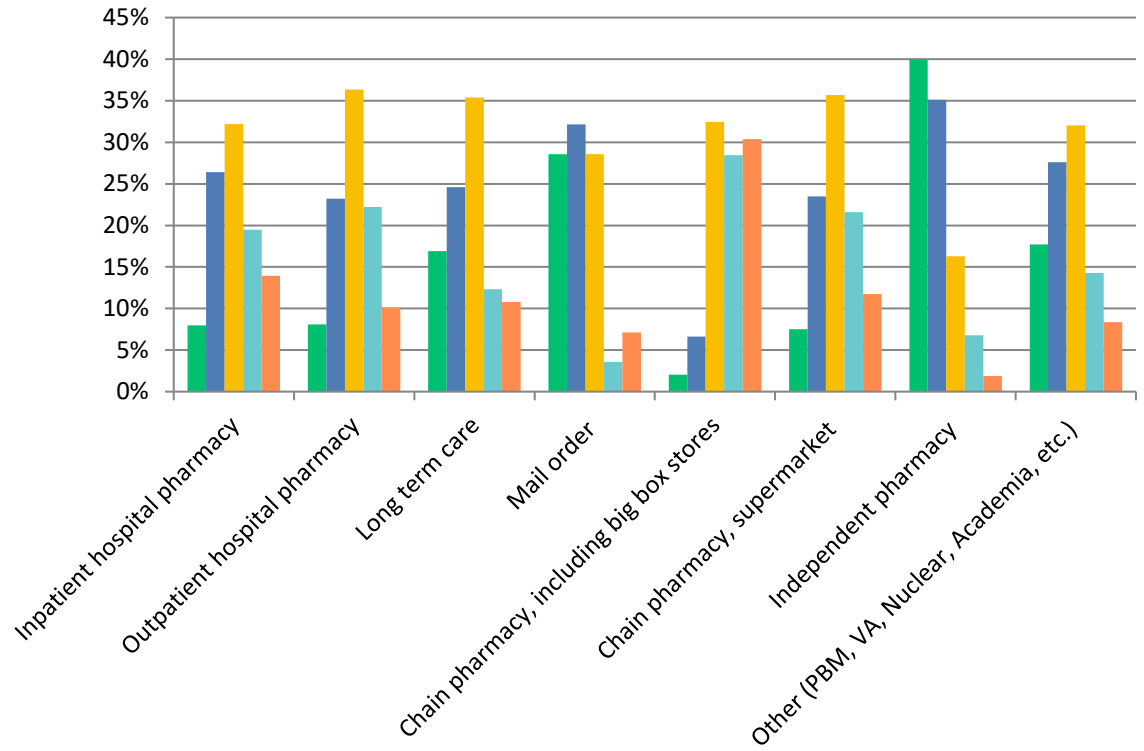


After I report my workload concerns to my employer, they are addressed in a reasonable time frame.

2022



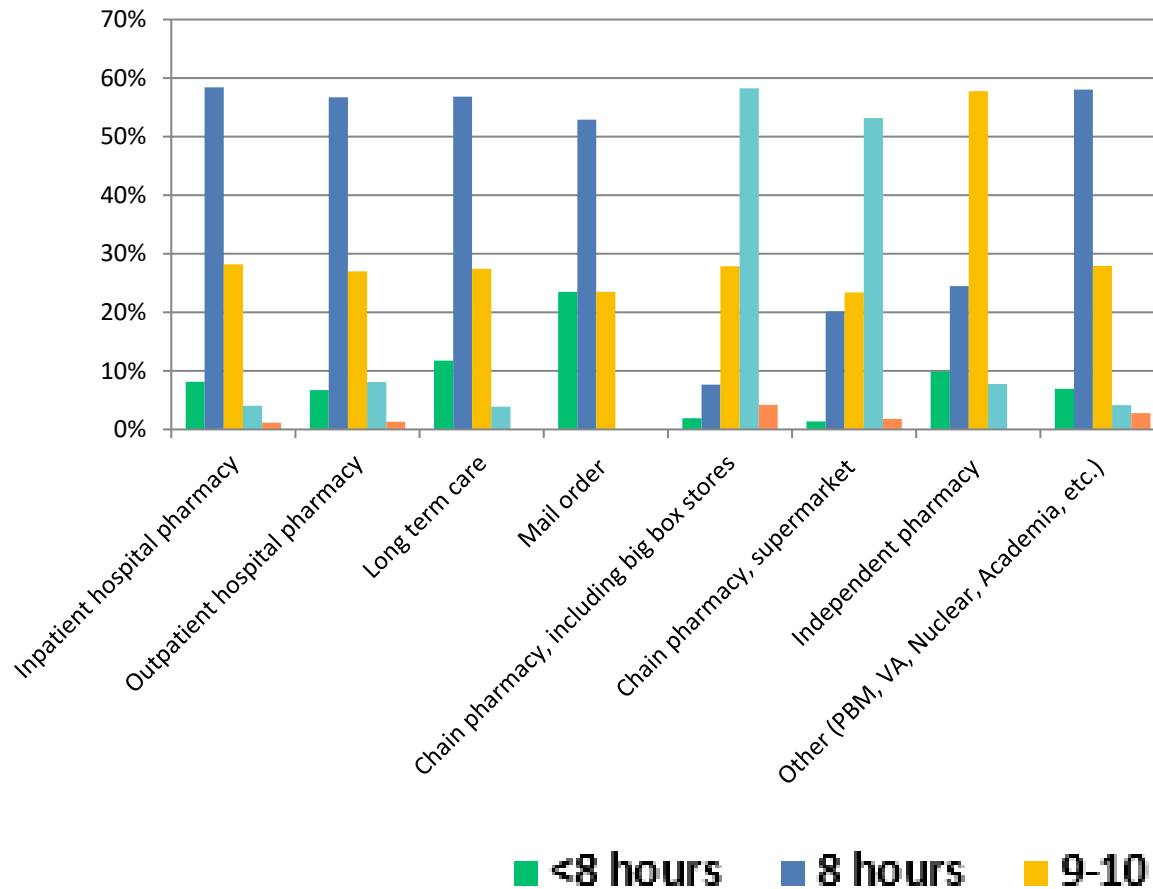
2023



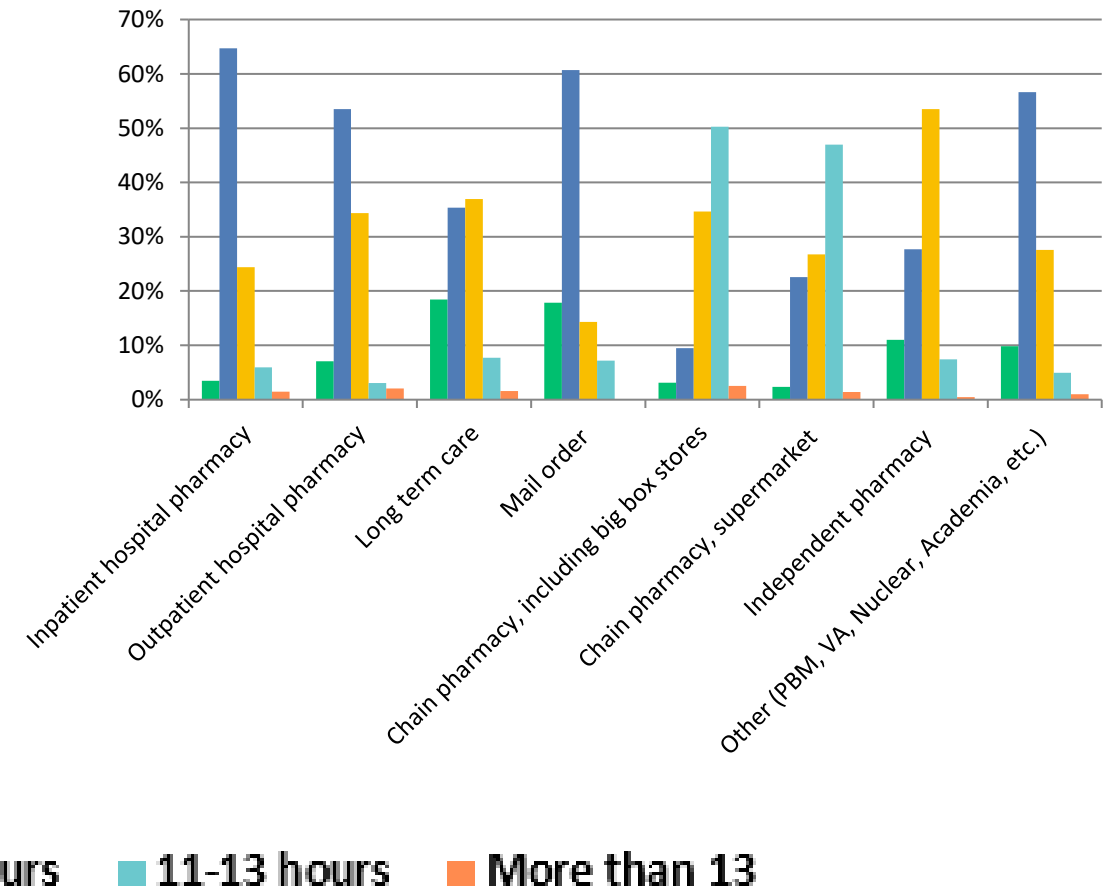
Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree

# The length of my typical shift is:

## 2022

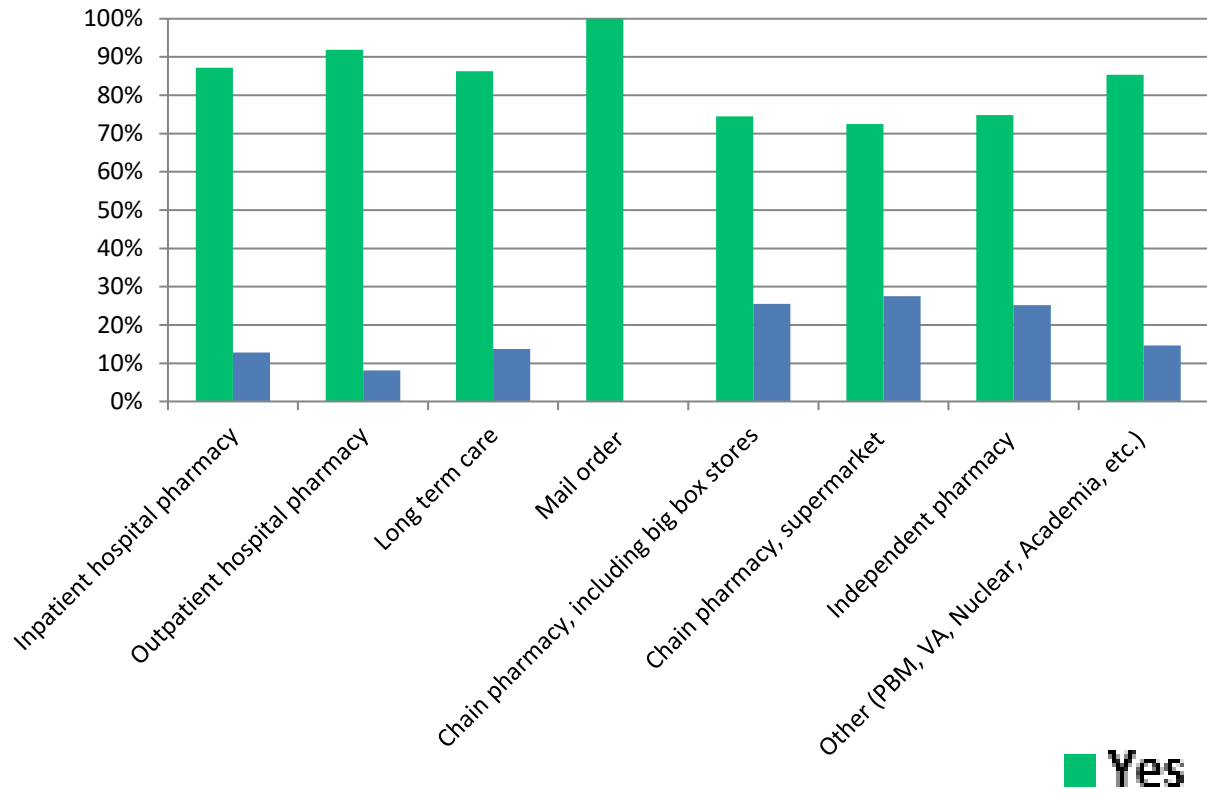


## 2023

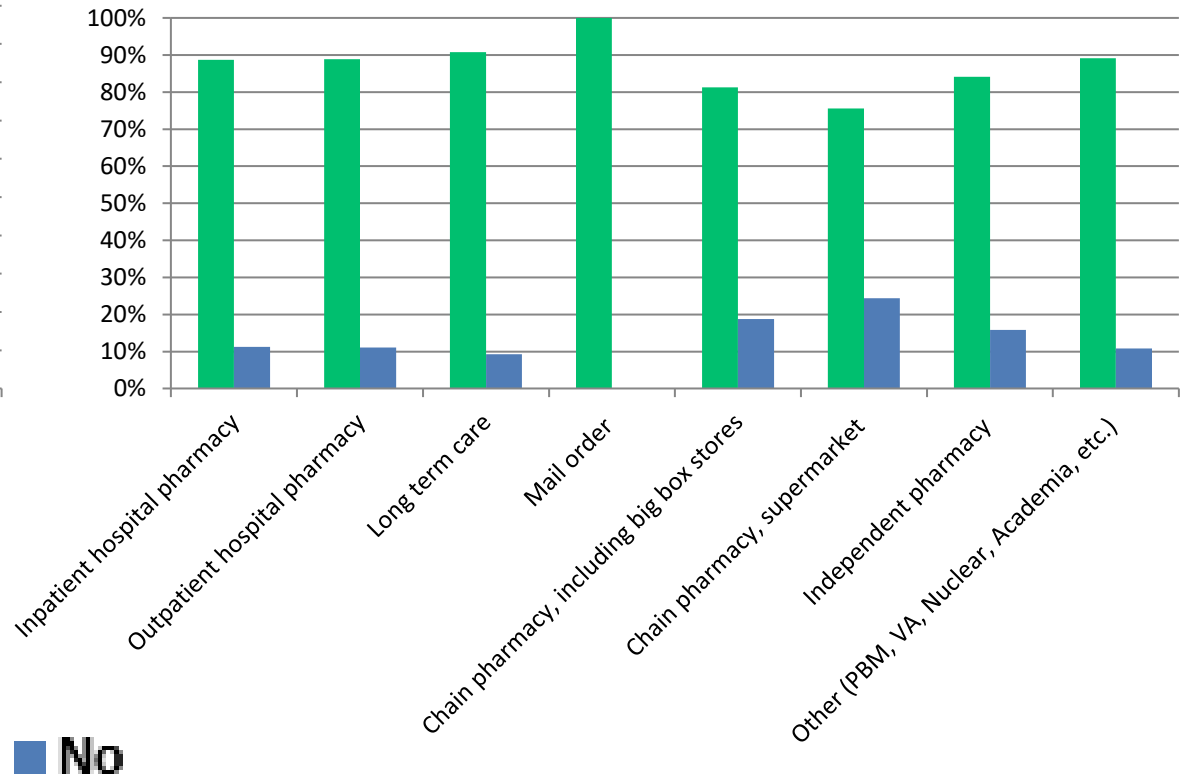


# I am given the opportunity to take meal breaks or other breaks throughout the workday.

## 2022

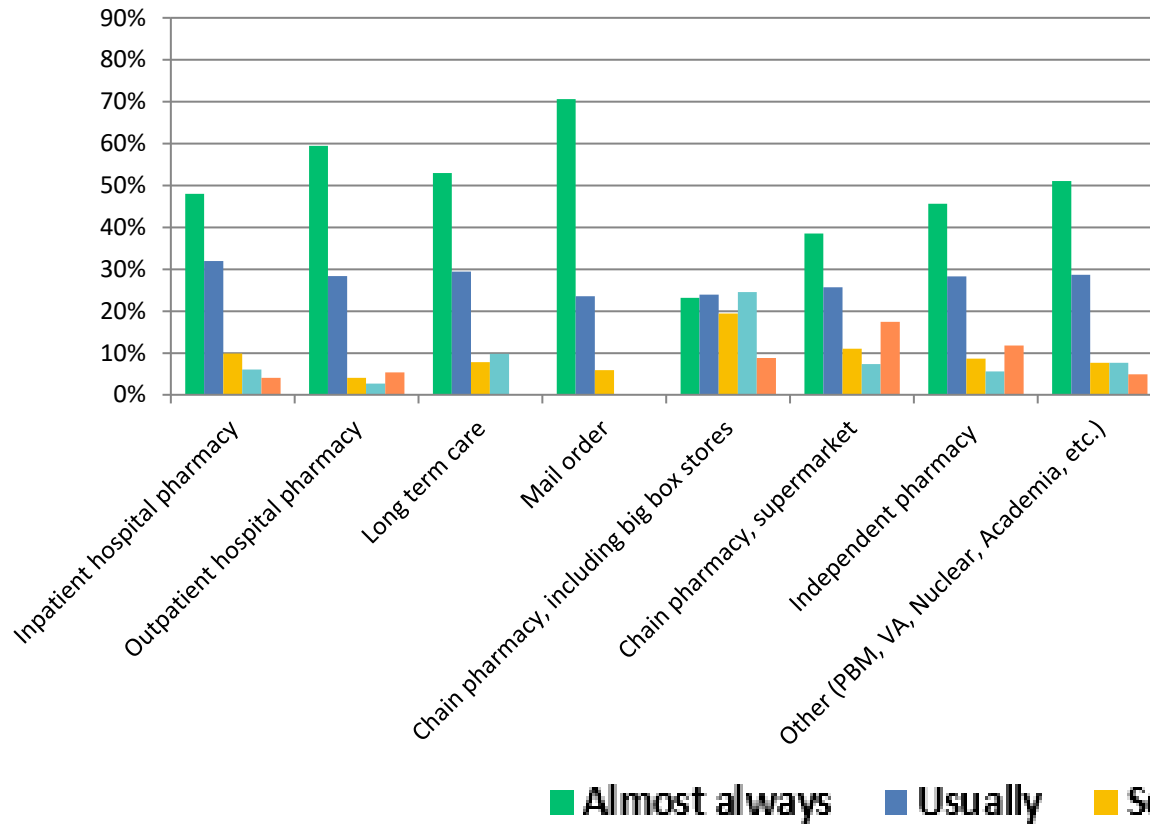


## 2023

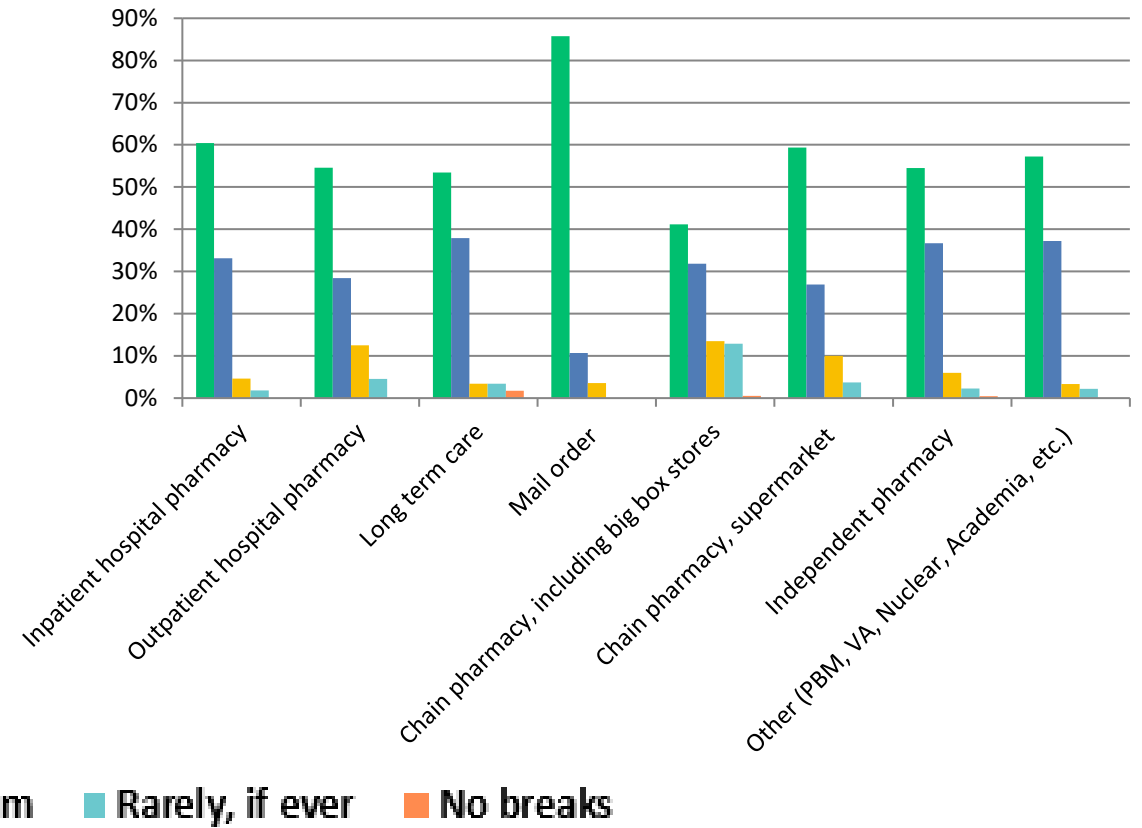


# I can take my meal break: \*

## 2022

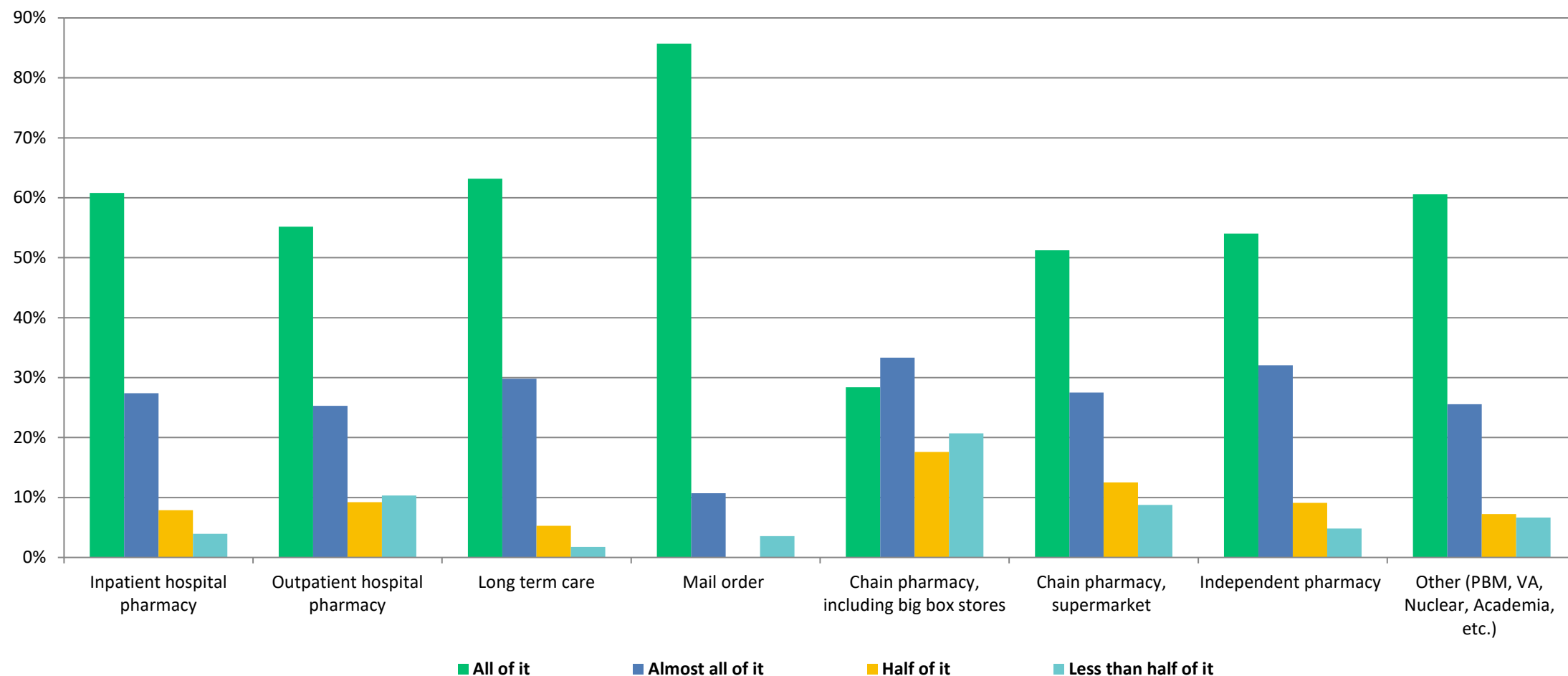


## 2023



\* Question not asked of individuals who selected “no breaks” in response to question 19.

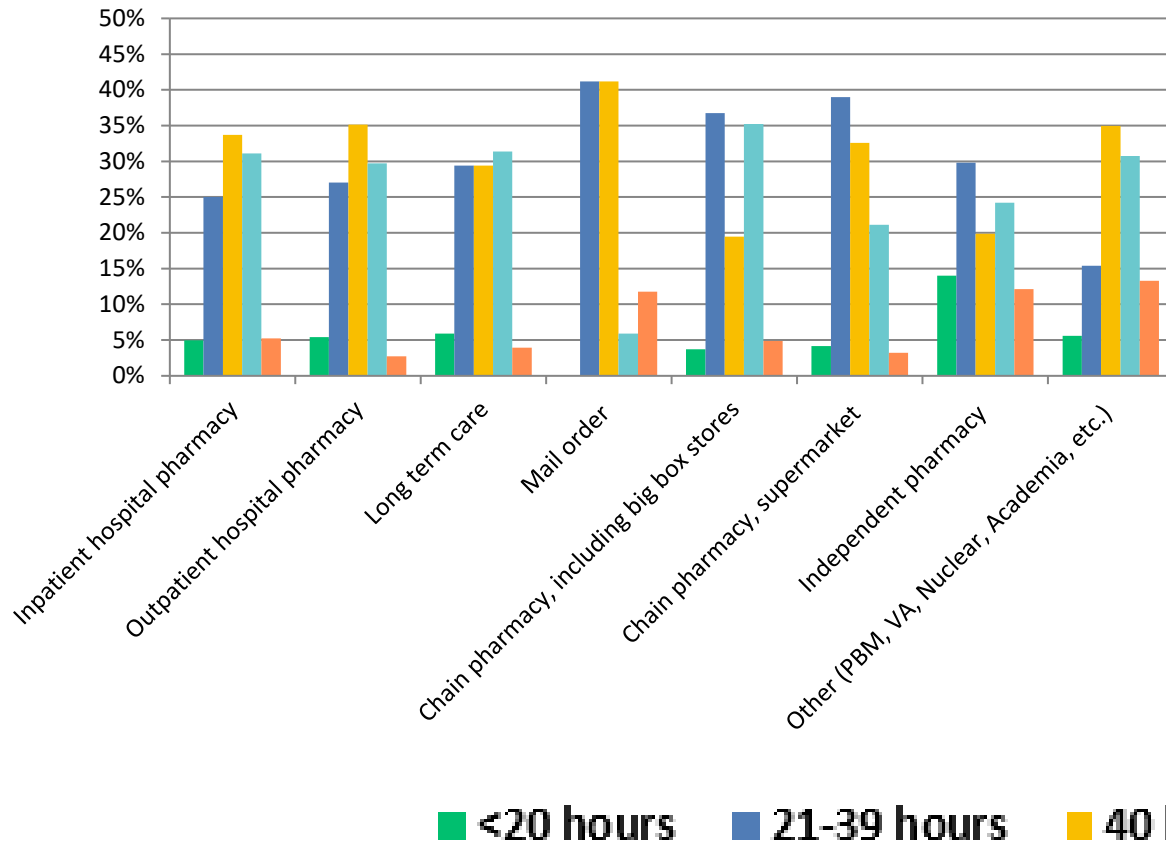
# When I take my meal break, I'm able to take: \*



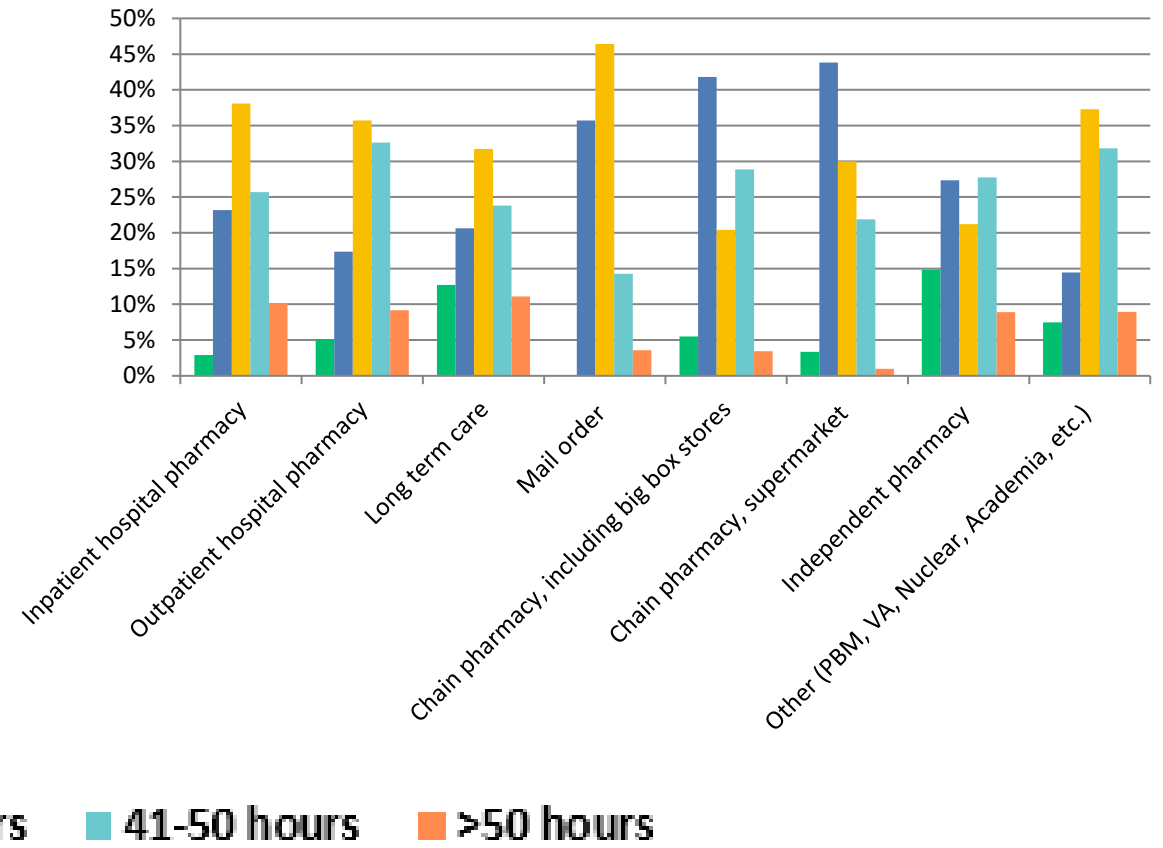
\*Question asked on the 2023 survey. Not asked of individuals who selected “no breaks” in response to question 19.

# On average, the number of hours I work each week is:

## 2022

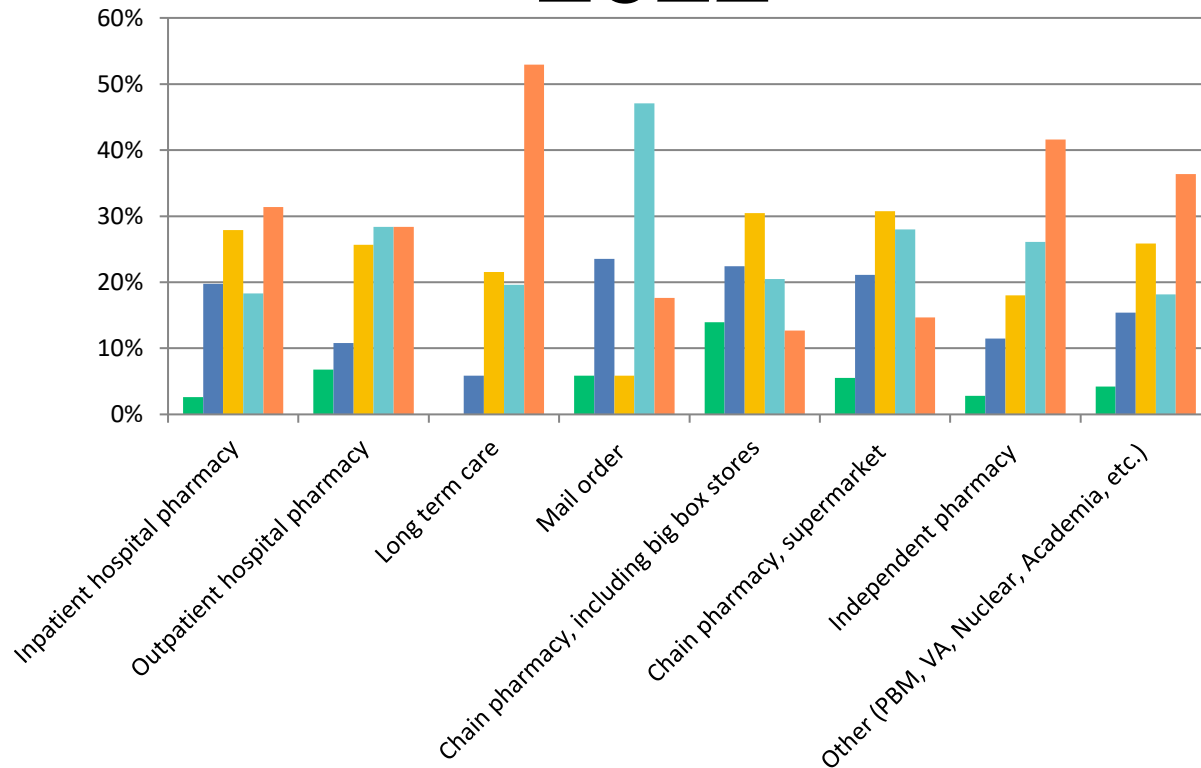


## 2023

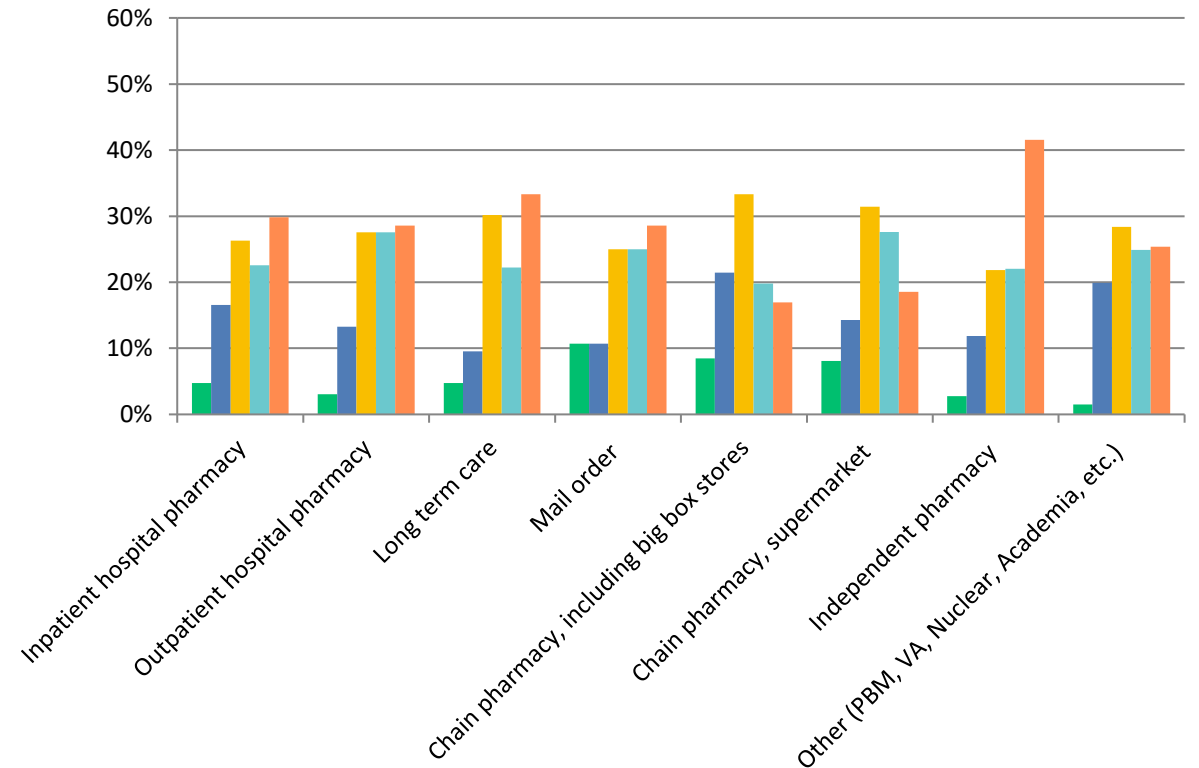


# I have been practicing pharmacy:

## 2022



## 2023



**<3 years**   **Between 3 and 9 years**   **Between 10 and 20 years**   **Between 21 and 30 years**   **More than 30 years**