Pharmacy Workplace Survey Results
June 2022
Respondents actively working in NYS as a registered pharmacist:

- Yes: 1,950 (91%)
- No: 197 (9%)

Total Respondents: 2,147
Which of the following best describes your primary current practice site?

Results shown are reflective of the 91% of pharmacists who indicated they are currently practicing in NYS.
My current workload is:

- Inpatient hospital pharmacy
- Outpatient hospital pharmacy
- Long term care
- Mail order
- Chain pharmacy, supermarket
- Chain pharmacy, including big box stores
- Independent pharmacy
- Other (PBM, VA, Nuclear, Academia, etc.)
- Long term care
- Outpatient hospital pharmacy
- Inpatient hospital pharmacy

Question Four
Compared to pre-pandemic, my workload has:

- **Inpatient hospital pharmacy**: Significantly decreased
- **Outpatient hospital pharmacy**: Decreased
- **Long term care**: Remained the same
- **Mail order**: Increased
- **Chain pharmacy, including big box stores**: Significantly increased
- **Chain pharmacy, supermarket**: Decreased
- **Independent pharmacy**: Increased
- **Other (PBM, VA, Nuclear, Academia, etc.)**: Remained the same
- **Outpatient hospital pharmacy**: Decreased
My work environment has sufficient pharmacist staffing to allow me to provide care to my patients in a safe and effective manner.
My work environment has sufficient technician/support staffing to allow me to provide care to my patients in a safe and effective manner.
My patients are not being provided with the best patient care due to inadequate staffing in my workplace.
My employer or supervisor puts pressure on me to meet standards or metrics that may interfere with patient care.

- **Strongly disagree**
- **Disagree**
- **Neither agree nor disagree**
- **Agree**
- **Strongly agree**

**Question Nine**
Overall, my employer provides a work environment that allows for safe patient care.
If you feel that you are unable to practice pharmacy safely at your primary pharmacy practice site, which of the following is the primary reason:

- Inpatient hospital pharmacy
- Outpatient hospital pharmacy
- Long term care
- Mail order

The pie charts show the distribution of reasons for unable to practice pharmacy safely, with categories such as inadequate technician/support staffing, inadequate pharmacist staffing, pressure to focus on metrics, vaccine administration, length of shift, inability to take breaks, inadequate time to effectively counsel patients, other, and does not apply.
If you feel that you are unable to practice pharmacy safely at your primary pharmacy practice site, which of the following is the primary reason:

- Chain pharmacy, including big box stores
- Chain pharmacy, supermarket
- Independent pharmacy
- Other (PBM, VA, Nuclear, Academia, etc.)

Legend:
- Inadequate technician/support staffing
- Inadequate pharmacist staffing
- Pressure to focus on metrics
- Vaccine administration
- Length of shift
- Inability to take breaks
- Inadequate time to effectively counsel patients
- Other
- Does not apply
I have the ability to express my concerns about workload to my employer.

- Other (PBM, VA, Nuclear, Academia, etc.)
- Independent pharmacy
- Chain pharmacy, supermarket
- Chain pharmacy, including big box stores
- Mail order
- Long term care
- Outpatient hospital pharmacy
- Inpatient hospital pharmacy

[Bar chart showing responses to question 12]
I feel safe voicing any workplace concerns to my employer.
After I report my workload concerns to my employer, they are addressed in a reasonable time frame.
The length of my typical shift is:

- Inpatient hospital pharmacy
- Outpatient hospital pharmacy
- Long term care
- Mail order
- Chain pharmacy, including big box stores
- Chain pharmacy, supermarket
- Independent pharmacy
- Other (PBM, VA, Nuclear, Academia, etc.)

More than 13 hours: Less than 8 hours
11-13 hours: 8 hours
9-10 hours: More than 13 hours
8 hours: 9-10 hours
Less than 8 hours: 8 hours

Question 5
I am given the opportunity to take lunch breaks or other breaks throughout the workday.
I can take my lunch break:

- No breaks
- Rarely, if ever
- Seldom
- Usually
- Almost always

Question 17
On average, the number of hours I work each week is:

- More than 50 hours
- 41-50 hours
- 40 hours
- 21-39 hours
- Less than 20 hours

Question 18
I have been practicing pharmacy for:

- Inpatient hospital pharmacy
- Outpatient hospital pharmacy
- Long term care
- Mail order
- Chain pharmacy, including big box stores
- Chain pharmacy, supermarket
- Independent pharmacy
- Other (PBM, VA, Nuclear, Academia, etc.)

- More than 30 years
- Between 21 and 30 years
- Between 10 and 20 years
- Between 3 and 9 years
- Less than 3 years

Question 19